

Fendalton-Waimairi-**Harewood information:**

Please find attached:

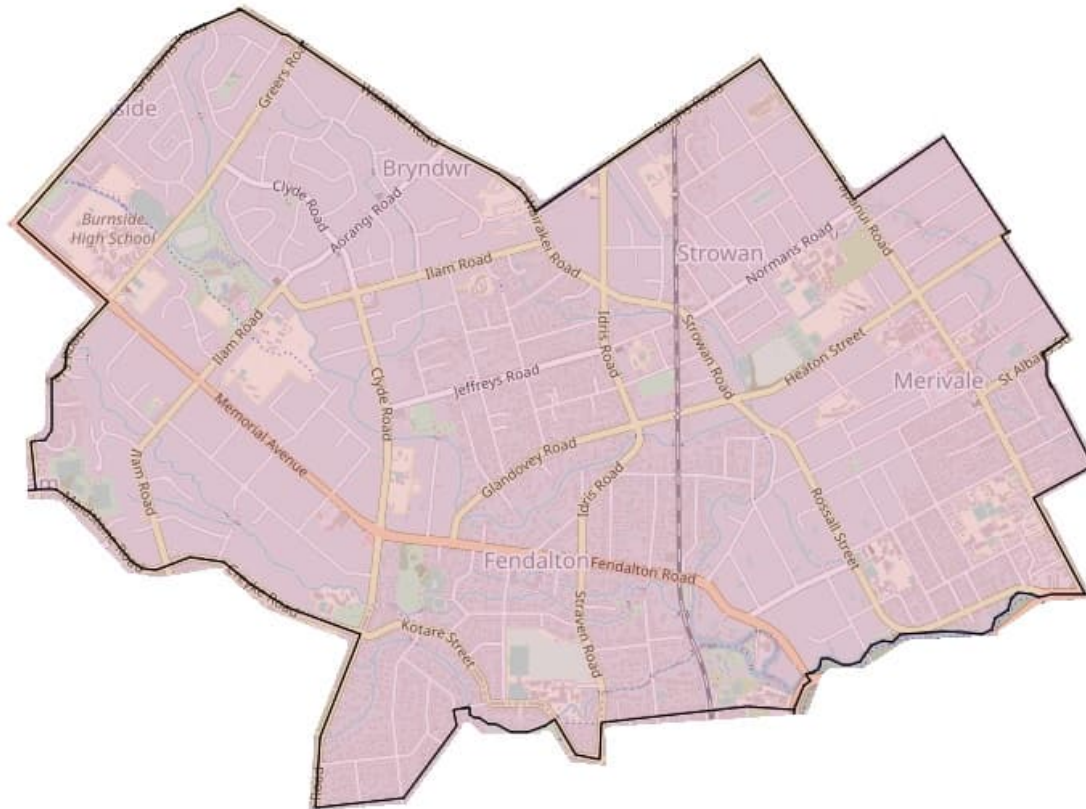
1. Community Ward Profiles – these documents provide the Board with a good overview of the demographics of each Ward area and information about the community and social infrastructure, along with the key issues (although the stats are still based on 2018 Census stats!)
2. A copy of the Board's 2023-25 Community Board Plan which outlines the Board's vision for the area and key priority projects the Board wants to achieve over this current term.

A couple of key points re our Board submissions:

- The Waimāero Fendalton-Waimairi-Harewood Community Board has a formal Submissions Committee which consists of all the Board members except the three Councillors. This Committee is convened as required when relevant community projects/issues are open for consultation.
- The members on this committee are elected as the 'voice' of their communities and the content of the Board's submissions is based on their collective opinions and anecdotal feedback they hear through their own networks.
- The Board does not specifically undertake it's own formal engagement with our community prior to making a submission. Local residents are informed of consultations that are open for feedback and are encouraged to participate through the Council's formal submissions process.

FENDALTON WARD PROFILE

February 2023



The Fendalton Ward includes the suburbs of Fendalton, Merivale, Strowan, Bryndwr, parts of Ilam and Burnside and a small portion of St Albans.

Fendalton is one of the older residential areas of Christchurch and features a number of large, historic homes alongside modern, architecturally designed properties. Close to Hagley Park and within walking or cycling distance of the central business district (CBD), Fendalton is a sought-after location with property values to match.

The Merivale/Strowan area is a popular area of Christchurch, due to its close proximity to the city centre (approximately two kilometres) and all it has to offer in terms of shopping, entertainment, homes and schools. Burnside High School is now in the Fendalton ward after the change in ward boundaries in October 2022 and is one of the largest secondary schools in New Zealand, with about 2,600 students and 200 staff.

The Bryndwr/Jellie Park area is a diverse community financially and in terms of ethnicities. Developed during the 1950s and 1960s, Bryndwr has a high concentration of social housing and a low socio-economic ranking, contrasting with the neighbouring Fendalton ward suburbs that are among the city's more affluent.

Profiles compiled by the Community Support and Partnerships Unit

Facts and figures

Demographic Summary (2018 Census Data)

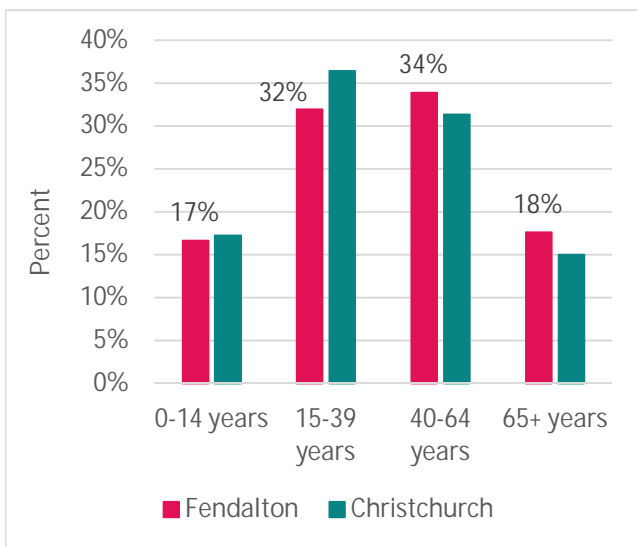
Population

The population within the Fendalton Ward boundary is: 24,189

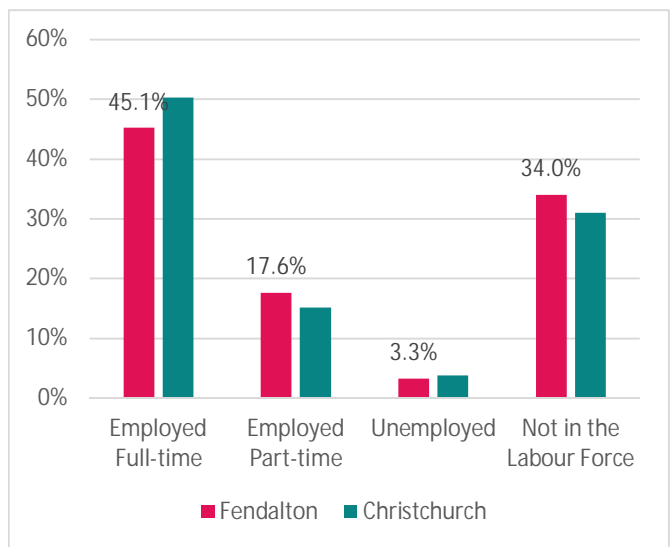


Number of Occupied Private Dwellings: 8,973

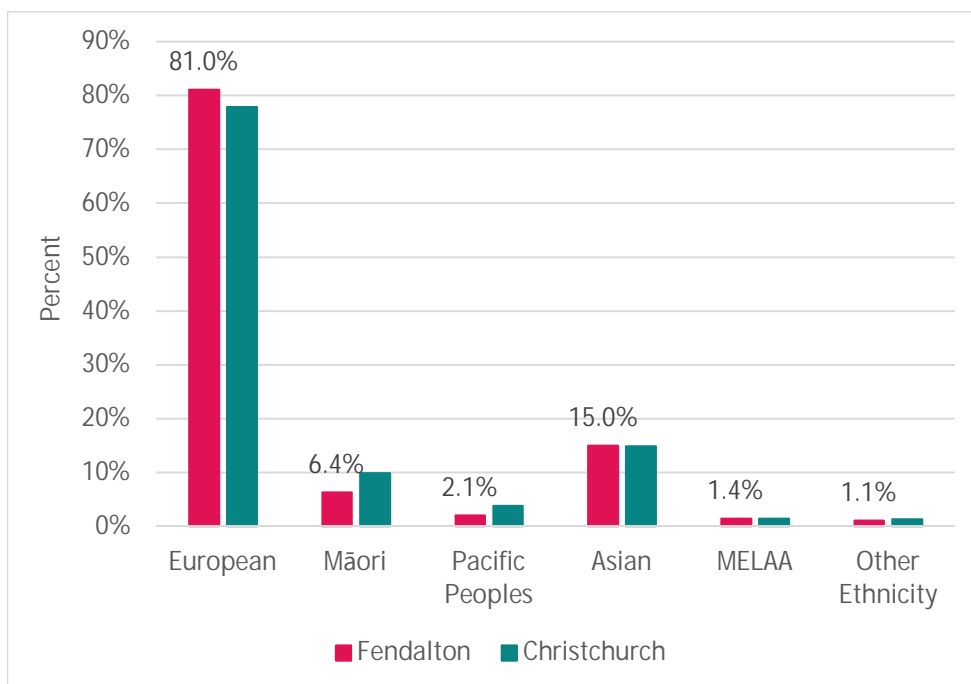
AGE



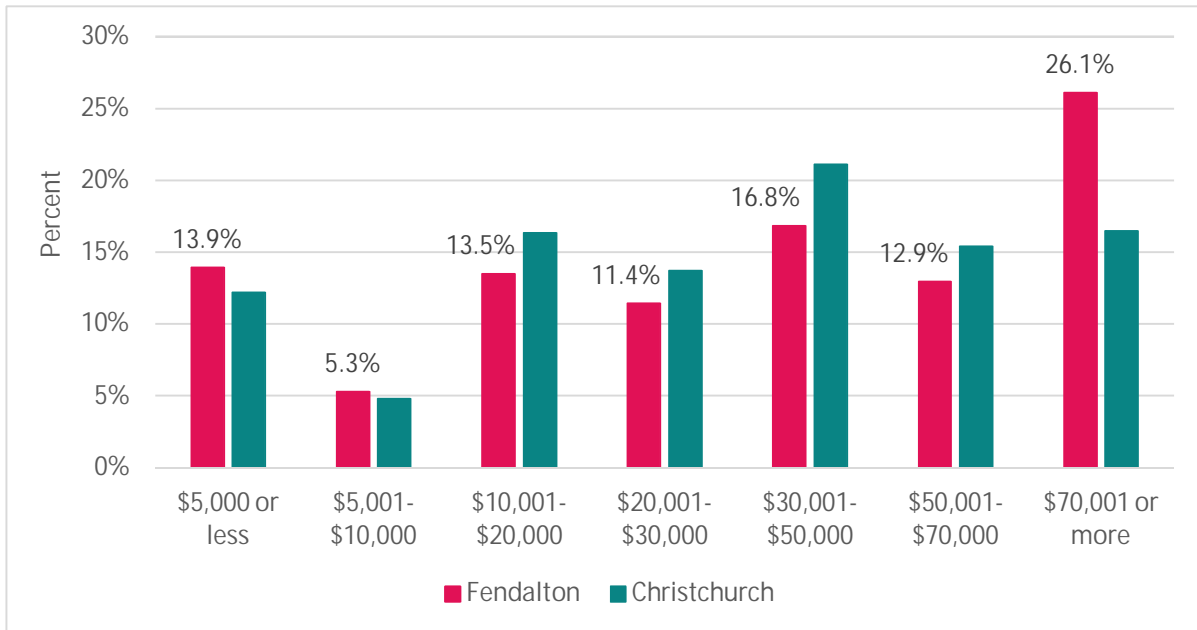
WORK AND LABOURFORCE STATUS



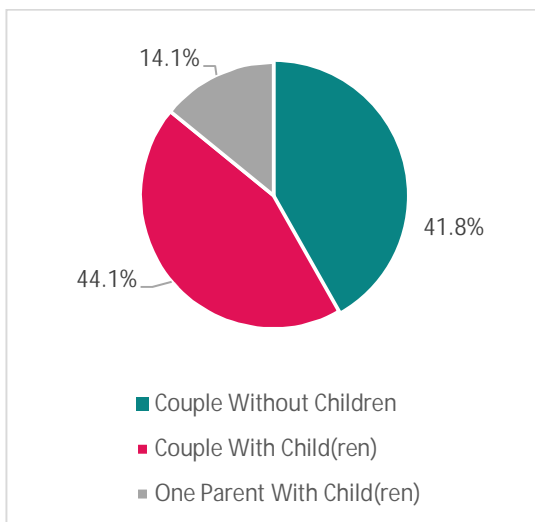
ETHNICITY



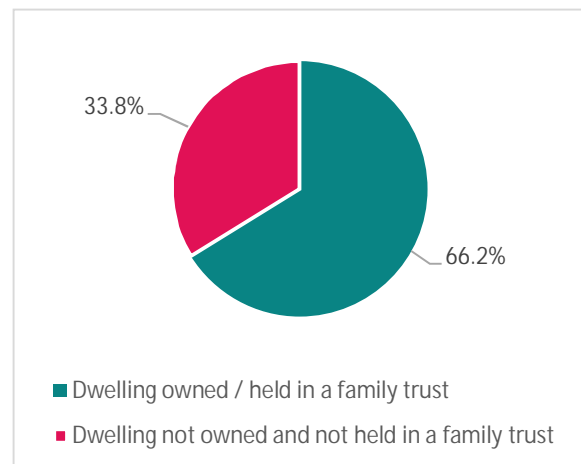
PERSONAL INCOME



FAMILY TYPE



TENURE OF HOUSEHOLDS



Facilities and Amenities

- 1 Council Community Centre: Fendalton
- 1 Council library: Fendalton
- 1 Council service centre: Fendalton
- 5 Council owned social housing complexes with 112 units
- 4 shopping centres: Fendalton Mall, Fendalton Village (Ilam/Clyde), Merivale Mall, Wairakei/Greers
- 20 schools: 10 Primary - Burnside, St Patricks Catholic, Fendalton Open Air, Ilam, Wairakei, Waimairi, Selwyn House, St Margaret's, Medbury, Elmwood; 2 Intermediate - Heaton and Cobham; 4 Secondary - Burnside, Christchurch Boys, Christchurch Girls, Rangī Ruru; 2 composite Year 1-13 – Christ the King, St Andrews; 2 special - Allenvale, Ferndale.
- 1 private hospital: St George's
- Approximately 3,948 businesses employing 9,406 people (Feb 2021)
- Major sport and recreation amenities: Jellie Park Rec and Sport Centre

Socio-economic Deprivation

The aim of the NZ deprivation index research programme is to develop indices of socio-economic deprivation for New Zealand, to support and inform:

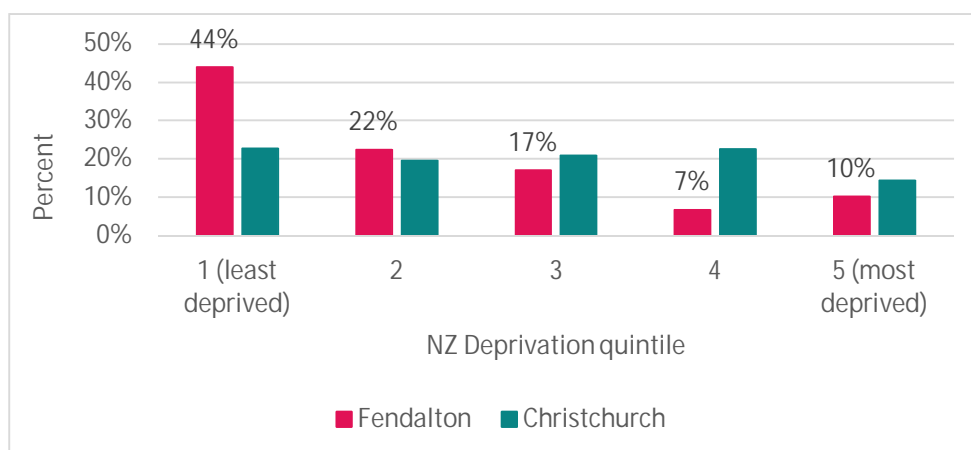
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many researchers use the indexes to describe the relationship between socioeconomic deprivation and health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the least deprived scores. 10 represents the areas with the most deprived scores.

- Relative to the rest of Christchurch City the Fendalton ward had lower levels of deprivation overall.
- In the Fendalton ward, around 10 per cent of this ward's population lived in the 'most deprived' areas (i.e. deciles 9 and 10), compared with 14 per cent of all of Christchurch City's population.
- Around 44 per cent of this ward's population lived in the 'least deprived' areas (i.e. deciles 1 and 2), compared with 23 per cent of all of Christchurch City's population.

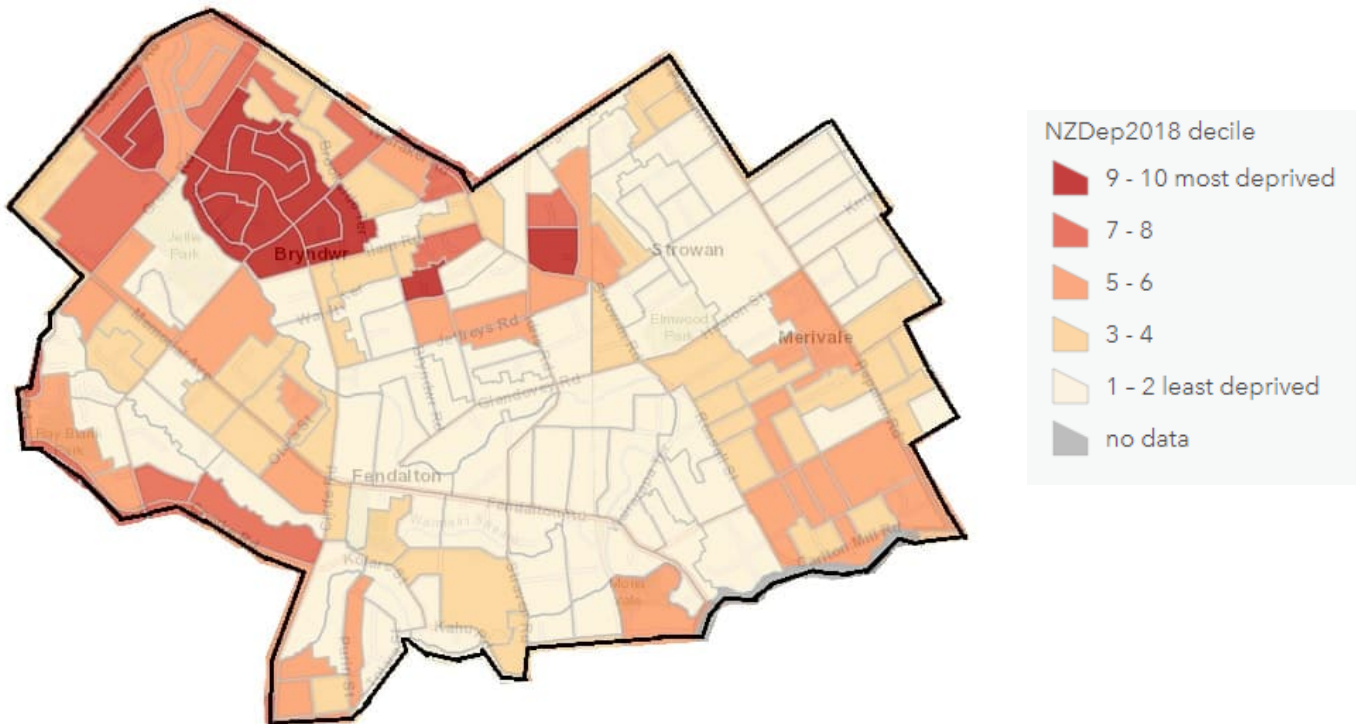


For more information and to view the full NZ Deprivation map visit:

<http://www.ehinz.ac.nz/indicators/population-vulnerability/socioeconomic-deprivation-profile/>

(Massey University)

Fendalton Ward Deprivation Map



The Fendalton Ward area is generally considered one of the more affluent areas in the city with a large percentage of the area being rated as 1 - 2 on the deprivation index. In the suburbs of Fendalton, Strowan, Holmwood and Merivale, approximately 20 percent have an annual income of over \$100,000 compared to just under 7 percent across the whole of the city. In terms of occupations, nearly 40 percent are in the Manager or Professional category.

In reality the area includes two extremes on the deprivation index. At the other end of the spectrum, the Census area of Bryndwr North has a deprivation rating of 9 - 10, being considered the 'most deprived'. This area consists of a large number of social housing properties, some Council owned but the majority are Kainga Ora (previously Housing NZ) properties. The other two high deprivation areas shown on the map above are also social housing complexes.

Triggered by the impact of COVID and people returning to New Zealand the 2021 year saw records broken as house prices rose in the face of high demand and a short supply of listings. While house prices have settled down near the end of 2022 the new Government Valuations out are based on the higher figures of that time and rates will be calculated on those figures. Shortages created by the impact of COVID and reduction in production have seen a continuing increase in the cost of living and basic goods and services. The result is more people struggling to meet basic costs such as food and housing.

According to QV, the average value for a house in Christchurch as 2022 ended was \$751,105. For Fendalton this amount was \$1.6 million and for Strowan \$1.4 million, two of the top four highest suburb house prices in Christchurch.

In Bryndwr, the new Kainga Ora social housing development of 34 homes in Bevin Place will have a mix of one to five bedroom units, mostly two-storey. They are being built to help address the growing demand for social housing in Christchurch. It is also an opportunity to replace and replenish some of the older, original Housing New Zealand stock in the area. The units are expected to be completed in the second half of 2023.

Community Infrastructure



Although the number of specific Community Development/Support organisations is low, there are significant community support services provided by faith-based organisations in the area. These include St Barnabas Church, The Village Church, St Aidans, All Souls Church and a few others that provide a range of activities and support for vulnerable and isolated adults as well as programmes for young people and facilities for Community hire.

There are a large number and variety of sport, recreation and leisure groups which range from large sports clubs through to smaller recreation and leisure activities such as Tai Chi and walking groups. The Fendalton Ward is home to The Elmwood Club, which incorporates nine different sports clubs including cricket, bowls, croquet, hockey, netball, football, rugby, handball and volleyball.

The Fendalton Community Centre is well used by a variety of groups including the Fendalton Open Air School, who use it as their school hall. The Fendalton Library is very popular with local residents and the Council's Community Governance Team have rooms for hire in the building as well. The rooms are free for community groups.

Also in the area is Burnside High School which has a large purpose-built performing arts centre, the Aurora Centre. The Aurora Centre is a state of the art, professional, multi-purpose venue designed for the presentation of a wide range of activities. The venue contains a large auditorium, a meeting and function room, dressing rooms and foyer areas. The auditorium accommodates 700 people and is ergonomically designed. After school hours the centre hosts many touring acts and community events.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Liveable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: <https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework>

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

The Fendalton Ward area has a wide range of community programmes and activities available to local residents. These include a variety of recreational and leisure groups and local support groups which offer practical help to residents. There are a number of local organisations who make their facilities available for the community to use to undertake their activities.

Previous research undertaken in the Fendalton area showed that social isolation was an issue, particularly for some older adults. St Barnabas Church in Fendalton and The Corner in Merivale offer a variety of responses to address this issue. The Corner offers gentle exercise, social connections on site and a recently started video link for those in their homes to have a connection in the community. St Barnabas also provides a range of activities but including a visiting service for residents and rest homes. They have just completed upgrading all three of their buildings for better community access and use.

In the Bryndwr area the focus is more around the needs of young people and supporting the family connections. Research highlighted a lack of opportunities for leadership development and a lack of strong role models for young people. St Aidan's Church established the Rangatahi Bryndwr Trust which provides a range of programmes for young people in partnership with local schools and provides connections with family supports and agencies. Te Ora Hou also provide a wrap-around service for youth with a particular focus on Maori and Pasifika children and youth.

The Fendalton Ward is ethnically diverse and the Christchurch Community Church, (formerly the Christchurch Chinese Church), based in Bryndwr, provides a wide range of programmes and services to support the migrant and wider local community.

The Waimāero Fendalton-Waimairi-Harewood Community Board provides funding to a range of projects across the Fendalton Ward area and supports activities of local organisations. The Board also has a Youth Development Fund, which provides a small amount of funding to individual young people who are undertaking recreational or personal development activities. They also fund, "Summer with your Neighbours", each year. This is a small subsidy towards events that bring people closer together and celebrating the unique and diverse mix of each neighbourhood.

The Fendalton Ward is also home to a number of popular schools who collaborate well together and many have community support services operating in them. The ward now includes Burnside High School which is one of the largest secondary schools in New Zealand.

With the COVID pandemic lockdowns organisations in this area quickly mobilized and adapted to continue to provide services and support to not only vulnerable people but everyone in the community. The organisations are all up and running again and have found more demand for their services, more anxiety, more financial need, more mental health issues presenting and more need for opportunities for communities to connect. People are getting back out although some older adults are a bit more hesitant and some of the ethnic communities have reported wanting to connect but not being aware of what is available.

The Fendalton-Waimairi-Harewood Community Governance Team hosts a bi-monthly networking meeting for representatives of local community organisations, which provides an opportunity for groups to share ideas and hear about current community issues and activities. There are some great examples of collaboration between community organisations in the area and local staff are supporting training and development and support opportunities for the groups in response to needs in their communities and organisations.

Local residents and groups in the ward continue to take the opportunity to come and speak to the Community Board about issues that affect residents' lives. The Community Board elected in October 2022 only had one change in membership and are currently in the process of developing their three year Board Plan and will consult with the community on it.

The local community constables have still yet to be put back in place due to ongoing issues requiring more police staffing. The Waimāero Fendalton-Waimairi-Harewood Community Board has started a Safety Initiative due to increased anecdotal evidence of crime, reports on social media and recently started working with Burnside Businesses in response to crime along with supporting residents in Strowan with increased lighting to address their increased criminal activity. The Merivale Precinct Businesses will also be contacted about what's happening in their area with regards to criminal activity and a community response.

The ward is home to the Fendalton Library and Service Centre, which is very well utilised and provides a range of activities for local residents and meeting spaces for community groups. The Fendalton Community Centre on Clyde Road is one of the most utilised community facilities owned by Council and is used by a wide range of groups. It is also home to the Fendalton Playcentre and the Fendalton Afterschool Programme. The recreation hall of the Community Centre is used by the Fendalton Open Air School as their school hall during term times.

Liveable City

The Fendalton Ward is situated half way between the central city and the airport. Its location means there is easy access to most services and regular public transport options.

The ward is well serviced by a range of businesses including Merivale Mall, Fendalton Mall and the Fendalton Village. There is also a good number of medical centres and St George's Hospital. The area also has a number of small, boutique businesses, which provide plenty of options for local customers.

In terms of housing, the ward has a range of different housing types to meet residents' needs. The suburb of Fendalton is well known for its large character homes. The 2011 earthquakes resulted in a number of these homes being demolished and being replaced by modern, well- designed houses which, although having a different look, add new character to the area. The Fendalton ward has social housing and upmarket homes which means it can provide a range of options and prices for all people.

The Fendalton Ward is home to thousands of trees. The Bryndwr area in particular has beautiful tree-lined streets. While they are beautiful and enhance the environment, trees are the number one issue that residents come to the Community Board about. As they mature and get very large, there are issues for residents with shading, footpath damage and impacts on health, e.g. allergies. Regular feedback from

residents indicate high levels of frustration in terms of dealing with tree issues when the trees are strongly protected in the District Plan. As such it is often a difficult area for elected members to navigate on behalf of residents.

The suburb of Merivale has seen some radical changes in terms of housing, with a number of new multi-dwellings being constructed. The Merivale Mall is also planning a large extension. Both of these impact on the area, with residents coming to the Community Board with issues around car parking and traffic congestions. Parking is also an issue around all schools but particularly High Schools where often senior students may also drive cars to school.

The Bryndwr area has a large number of social housing dating back to the 1950s. Kainga Ora (formerly Housing NZ) are currently undertaking a new housing development in Bryndwr, which will replace older houses with new accessible and energy efficient homes set for completion in the second half of 2023.

The Fendalton Ward is lucky to have a good number of large parks and smaller reserves. Of note is the historic garden Park of Mona Vale, a pleasant walk through a garden of yesteryear with the homestead and gate houses at Mona Vale both listed as heritage buildings. Elmwood Park in Merivale is highly utilised and valued by the local community and sports organisations alike. Local playgrounds have been going through upgrades and Fendalton Park is taking on a new lease of life with athletics being supported on site. It is clear from the communication the Community Board receives from the public relating to parks, that greenspaces are highly valued and appreciated by residents.

The Waimāero Fendalton-Waimairi-Harewood Community Board holds Community Garden Pride Awards and the large number of award recipients (over 200 each time) shows that people in Fendalton take pride in their gardens and enjoy contributing to the beautification of the city. The Community Board will be starting Edible Garden Awards in 2023 to recognise those who may be providing their own source of food for themselves and or the community.

Healthy Environment

The Fendalton Ward has four key waterways, which run through the area; the Waimairi Stream, Wairarapa Stream, Wai-iti Stream and the Avon River/Ōtākaro.

The Avon River/ Ōtākaro and its tributaries, including the Wairarapa and Wai-iti streams, are all groundwater fed streams, whose source waters originate in the north-western part of the city. The Wairarapa Stream has significant cultural importance, flowing through the historic property of Mona Vale, a popular garden park in Fendalton. Both streams also have a strong connection to the adjacent residential properties, with many using the streams as landscape features or for kayaking/boating.

Various assessments and studies have been carried out on the streams. In 2013 a landscape, cultural, recreational and heritage value assessment was undertaken by Graham Densem Landscape Architects. A team of two people walked the full length of the Wairarapa Stream from Grahams Road to Mona Vale, and Wai-iti Stream from Aorangi Road to its confluence with the Wairarapa Stream. Obvious earthquake effects were seen, but appear to have been mostly at a site-specific scale and have had little effect on the wider landscape, cultural, recreational and heritage values of the Wairarapa and Wai-iti streams.

Residents have raised concerns over the past few years in regards to water flow and, in particular, the Waimairi Stream often being dry. There have also been reports from residents along the stream boundaries who have experienced flooding issues due to weed problems in the streams. Both the Council and Environment Canterbury are aware of these issues and arrange weed removal as required. Another ongoing concern for the community is the quality of the waterways and management of them.

In terms of water supply for the area, the earthquake-damaged suction water tank in Jeffreys Reserve has been undergoing a replacement. The repairs are ongoing and getting closer to being completed. When all the four wells are connected, Jeffreys Pump Station will increase or exceed pre-earthquake supply capacity. It will also be able to ensure water quality including the ability to treat the water, if needed in an emergency.

As previously mentioned, the Fendalton Ward is home to a number of well-utilised parks and greenspaces. As a result of the high usages, over-flowing rubbish from bins in the parks had been a constant issue but the inclusion of "Big Belly Bins" in some of the Parks have seen this waste reduced. The solar-powered Big Belly bins have a built-in compactor that crushes the rubbish, giving them a capacity six times greater than a standard waste bin.

Prosperous Economy

In February 2021, the Fendalton Ward had approximately 3,948 businesses employing 9,406.

Out of those 3,948 businesses, the top six industry types (in order) were as follows:

1. Rental, hiring and Real Estate Services
2. Professional, Scientific and Technical Services
3. Financial and Insurance Services
4. Health Care and Social Assistance
5. Construction
6. Retail Trade

There are a variety of shopping precincts including Fendalton Mall, Fendalton Village and Ilam/Clyde Road shopping area, Merivale and Carlton Mill Corner in the Fendalton ward.

Historically the Fendalton ward has around twenty percent of its population receiving NZ Superannuation and Nineteen percent being self-employed or work in a business that they own. Both of these figures are higher than the Christchurch city figure and anecdotally these are two areas that have been greatly impacted by the effects of Covid 19.

The next Census is due to take place in 2023. While this will give us an accurate picture of the situation in terms of employment and businesses as we economically look to get back on track it may not show the true impact of Covid on Businesses. Covid had the biggest negative impact on Business in 2020.

According to the Annual Enterprise Survey (AES) in 2020 instead of the steady increase in surplus income we had been experiencing yearly there was a large drop taking us back to 2016/17 levels. It was widely reported that many businesses, particularly hospitality and tourism and smaller businesses struggled. In 2022 businesses have been starting to come back again. This was in no small part to the support given by the Government to businesses. Total government funding, grants, and subsidies had nearly doubled from 2020 to 2021 due to the Covid wage subsidy.

Current Community Issues

| Issue | Progress to date / outcomes |
|--|---|
| <p>A need for more opportunities for leadership development for young people, particularly in the Bryndwr community.</p> | <p><u>February 2021</u></p> <p>The Board currently provides grant funding to the Rangatahi Bryndwr Trust to provide a range of youth programmes and leadership development. Te Ora Hou Otautahi are also working in the Bryndwr community to identify gaps and work alongside vulnerable young people and their families.</p> <p><u>February 2022</u></p> <p>The Community Board continue to offer the Youth Development grant funding to support youth to participate in opportunities for personal growth. The Youth Development Fund in Fendalton Waimairi Harewood traditionally has high numbers of applications. COVID has reduced opportunities for youth with International travel restrictions and many events cancelled both internationally and domestically in the past year.</p> <p>As of February International and smaller/adapted domestic opportunities are starting to slowly open up again.</p> <p>Locally the Bryndwr Rangatahi Youth Trust have returned to their newly (2011 earthquake) repaired premises looking to reinforce their role and services supporting youth and families in the area.</p> <p>Te Ora Hou also continue to provide their targeted services and have also completed some redevelopments on their premises to better meet the needs of those they work with.</p> <p><u>February 2023</u></p> <p>The last year has been about rebuilding stability in support services provision and resettling organisations and participants. There has been a perception of an increase in crimes committed by youth. Disruption to routines and support have seen many disconnected and an increase in anxiety, stress, and mental health issues for youth. The high cost of living and associated impact in homes further exacerbates this stress and anxiety in youth. Organisations are aware of these circumstances and with Council staff support are looking into finding out the reality of the situation rather than the perception and discussing ways to collaboratively support youth and the wider community.</p> |

| Issue | Progress to date / outcomes |
|--|--|
| <p>Social isolation, particularly older adults in the Fendalton area.</p> | <p><u>February 2021</u></p> <p>With funding support from the Board, St Barnabas in Fendalton provide a variety of activities for older adults including a visiting service.</p> <p><u>February 2022</u></p> <p>St Barnabas continue to offer their services as do The Corner in Merivale. Both organisations have adapted their programmes to meet community needs so are still operational. They are doing more work hours with increased contact remotely (via phone and computer) to check in on participants and attending zoom meetings etc.</p> <p><u>February 2023</u></p> <p>While many older adults are still returning to connections they had prior to Covid, there are more than there have previously been remaining isolated by choice. Anecdotally the world has changed for many since the imposed Covid isolation, it feels more unsafe, and more unknown and they have less buying power to support being active. The Corner, in Merivale has started videoing their classes to post online to provide a connection for those not ready to engage with the world. This enables them to still be connected and have a place they can see as familiar which may encourage them to venture out and physically connect with the space and activities they offer.</p> |
| <p>Increased housing density affecting the character of neighbourhoods, particularly in the Merivale area.</p> | <p><u>February 2021</u></p> <p>This issue is currently impacting a number of neighbourhoods across the city.</p> <p>The Government has implemented a directive that aims to increase housing density in multiple cities, including Christchurch.</p> <p>A number of City Councillors have indicated their desire to continue discussions with central government regarding the impacts on local communities.</p> <p><u>February 2023</u></p> <p>In March of 2022 the Urban Development and Transport Committee held a meeting where an assessment of the changes imposed by the Medium Density Residential Standards (MDRS) as undertaken by The Property Group was presented. The purpose of this was to understand how those changes will impact on the location and type of housing development that is enabled across Christchurch city.</p> |

| Issue | Progress to date / outcomes |
|---|--|
| <p><i>Housing density cont...</i></p> | <p>The assessment demonstrated that the new policy framework creates an estimated plan of enabled capacity of 222,478 medium dwellings but in terms of feasibility this was reduced to around 58,188. Nearly 21,000 of these are estimated to be infill housing.</p> <p>At the meeting the Council's Urban Development and Transport Committee noted the 2022 housing affordability crisis, the role of housing supply and different types of housing in helping address this concern, and the need to future proof land use in Christchurch. However it further noted concerns about the fast pace, impact on the existing natural environment, and the one size fits all Government directed approach.</p> <p>On 1 March 2023, Councillors voted to proceed with consultation on proposed changes to the city's District Plan – the Housing and Business Choice Plan Change (Plan Change 14) and the Heritage Plan Change (Plan Change 13).</p> <p>Notification on both plan changes will open on 17 March and people will be able to give feedback on them until 3 May.</p> <p>Plan Change 14 has been designed to bring the city's District Plan in line with the Government's National Policy Statement for Urban Development and new national standards to encourage multi-housing developments, called the Medium-Density Residential Standards (MDRS).</p> |
| <p>High demand and a short supply of houses for sale as well as increasing development and density has pushed house prices to a record high in New Zealand increasing on average by 23 per cent in a year.</p> <p>Canterbury had its largest annual increase since records began, a rise of 31 per cent. As at December 2021, Christchurch's city's median price had reached \$700,500. Owning your own home is getting beyond the reach of many first home buyers and those on lower incomes</p> | <p><u>February 2022</u></p> <p>The need for housing continues to be an issue and so more houses continue to be placed on smaller sections.</p> <p>The increase in house prices has been pushed further by the impact of COVID with people returning to live back in New Zealand wanting to buy their own home and low interest rates. The increased demand from expats has seen an increase from those in New Zealand as well to buy homes as they do not want to be priced out of the market further adding to demand. Interest rates are rising but the demand has not reduced as much as expected. With increased interest rates it is thought that some who bought homes with large mortgages may not be able to finance these and may lose their homes or become financially vulnerable.</p> |

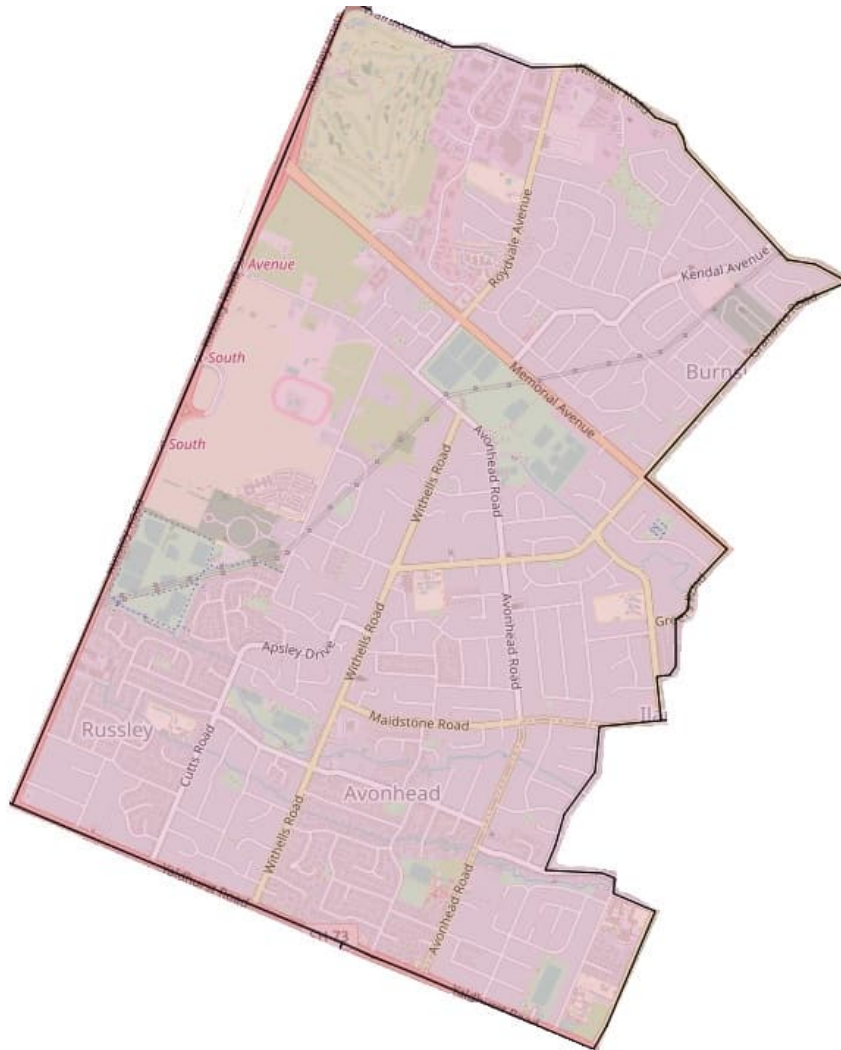
| Issue | Progress to date / outcomes |
|--|---|
| <p><i>House prices cont...</i></p> | <p><u>February 2023</u></p> <p>House prices have started to settle but mortgage rates have continued to rise. New Government valuations have come out and as they were assessed during the increased demand and market price times many homes have increased in value on paper. The flow on effect of this will be increased rates on properties and some of the lower socio economic area home owners will see a substantial increase in rates along with the increase in cost of living and no corresponding increase in income. This has some talking about a possible recession coming.</p> |
| <p>The impact of COVID19 on sporting clubs ability to raise funds through traditional methods, sausage sizzle, pub charities, bar takings, membership subscriptions has meant many have taken a reduction in income.</p> | <p><u>February 2021</u></p> <p>The Community Board through grant funding have been able to offer support to sports clubs by contributing towards projects they may normally have been able to fund themselves.</p> <p>Clubs have considered amalgamation and explored other ways of operating in the COVID environment.</p> <p><u>February 2022</u></p> <p>The Community Board continues to provide support through grant funding. The on again off again nature of operating in Pandemic conditions has seen many sports and clubs adapt reasonably well due to the frequency of the impacts of changing movement in the community and government regulations. The biggest impact is now when numbers are limited so larger gatherings, tournaments and opportunities for fundraising are still impacted.</p> <p><u>February 2023</u></p> <p>Many clubs and sporting organisations are up and running and sourcing traditional fundraising activities and events. Some have taken the time to reevaluate where they are at and do things a little differently. The demand for funding will still be high. Driven by the need for funds to continue operations more sports organisations tapped into traditional funding sources predominantly used by welfare and support agencies or special support funds. They are looking to continue this and some are reaching further out into their communities to look for ways of getting more community involvement and resources and partnerships.</p> |

| Issue | Progress to date / outcomes |
|---|--|
| <p>Larger movements in the workforce due to COVID19 impacts of business closures and resignations resulting in increased demand for retraining and increased demand on social services and including people not used to using support services.</p> | <p><u>February 2021</u></p> <p>Community groups have adapted and increased support services to those in need, or newly in need, responding as best they can. The Community Board continue to support these organisations with grant funding to enable them to provide these services and meet the increased need.</p> <p>In addition to local community support Central Government has provided opportunities for financial support and retraining.</p> <p><u>February 2022</u></p> <p>Retraining is still being sought by higher than usual numbers but there was a noticeable surge in people resigning positions to make career changes rather than predominantly from being made redundant.</p> <p>Social Service Support agencies are again seeing an increased demand for financial support, social services help and from their food banks. In the initial OMICRON phase of COVID people are not going out as much. Businesses are continuing to restructure and the Government have financial support packages in place. Hospitality and tourism are amongst the hardest hit industries.</p> <p>The Community Board continue to support community organisations with grant funding to enable them to provide services and meet increased need. They also advocate for change and support at a political level.</p> <p><u>February 2023</u></p> <p>The workforce is a bit more settled with less vocational changes but the increase in the cost of living and inflation have had flow on effects to households with more financial pressure.</p> <p>Social Service Support agencies are seeing more people presenting with anxiety and mental health issues. Council staff are providing organisations with training in areas of need as they identify them and opportunities to connect with specific community supports for the various types of issues people are presenting with e.g. addiction, suicide</p> |

| Issue | Progress to date / outcomes |
|---|---|
| <p>Community leaders and workers are tired and overwhelmed. As a result of the constantly changing COVID 19 environment and working hard to ensure that they can continue business as usual, operating safely and within the COVID 19 Framework.</p> | <p><u>February 2022</u></p> <p>With feedback from key community groups and organisations in the Fendalton-Waimairi-Harewood area, Council staff are putting together a series of training/support/education topics in 2022 to help support community organisations, leaders and workers through this challenging time.</p> <p><u>February 2023</u></p> <p>Organisations are open again and have reinvented themselves, streamlined or gone back to business as usual. We have had a few staff changes but not organisations closing. The support offered by Fendalton-Waimairi-Harewood area, Council staff has been received well and is being developed in conjunction with groups to meet their needs. A couple of "Hui" events are scheduled to be held in 2023 with follow up support around funding and mental Health support agency connections.</p> |
| <p>Increasing and more brazen criminal acts of theft. The increase in car thefts and items from cars have been experienced across the city. Alpha Avenue residents in Strowan requested support with their ongoing issues being used as an escape thoroughfare and hit many times by burglaries</p> | <p><u>February 2023</u></p> <p>The Community Boards Safety Initiative has seen lighting increased in Alpha Ave as requested by residents to help increase the safety of their street. It has also enabled a Burnside Business group to develop to support each other. There is a wider Burnside group which includes the community groups and schools looking to increase connections and work together to solve issues.</p> <p>The Bryndwr Community Support organisations and churches have come together with Council Staff support to create a newsletter for the community that will inform them of what's available in the are and where. The connections created by the group in developing this and getting to know each other has them looking at working closer together. They want to look at collaborative ways to support the community and increase support and connections without duplicating services. Increasing community resilience and responses to their needs.</p> |

WAIMAIRI WARD PROFILE

February 2023



The Waimairi Ward includes the suburbs of Russley, Avonhead, Burnside and a significant portion of Ilam. Being on the outskirts of the city, it is surrounded by main routes in and around Christchurch, with access to the main roads south and north, and also to the West Coast. It also has quick access to the Christchurch airport. The area is home to a number of large sport and recreational parks including Avonhead Park, Crosbie Park, Burnside Park, Upper Riccarton Domain and the Russley Golf Club.

The area has six schools, five primary and one secondary. It has the Avonhead shopping mall and is also handy to two of Christchurch's larger malls, Westfield Riccarton and the Hornby Hub.

Facts and figures

Demographic Summary (2018 Census Data)

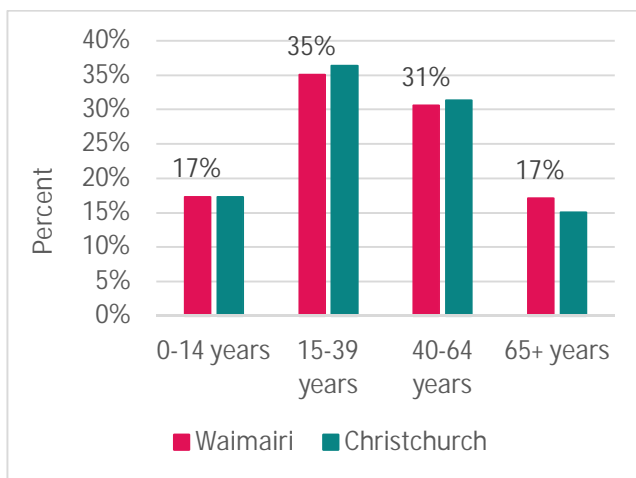
Population

The population within the Waimairi Ward boundary is: 23,130

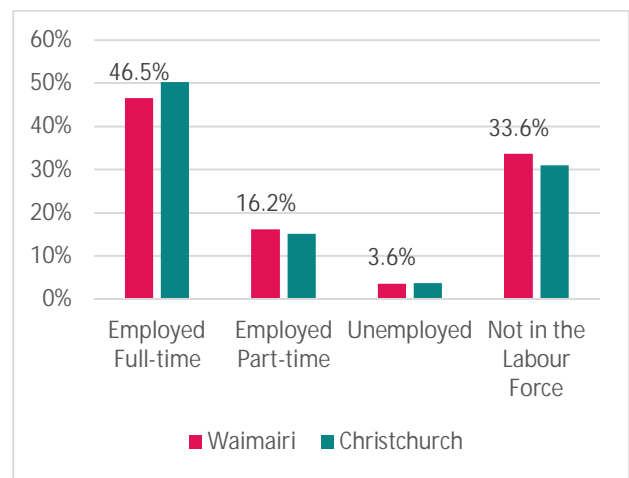


Number of Occupied Private Dwellings: 8,256

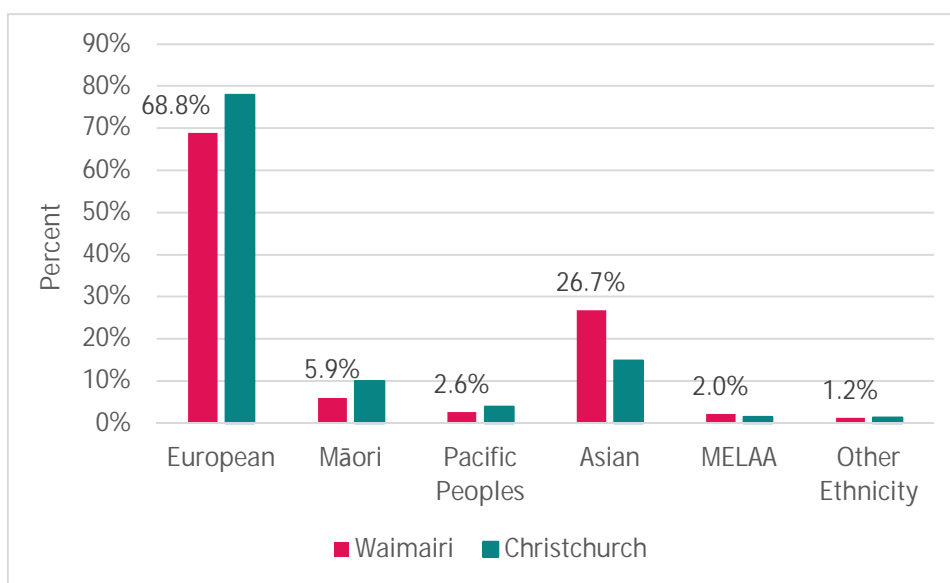
AGE



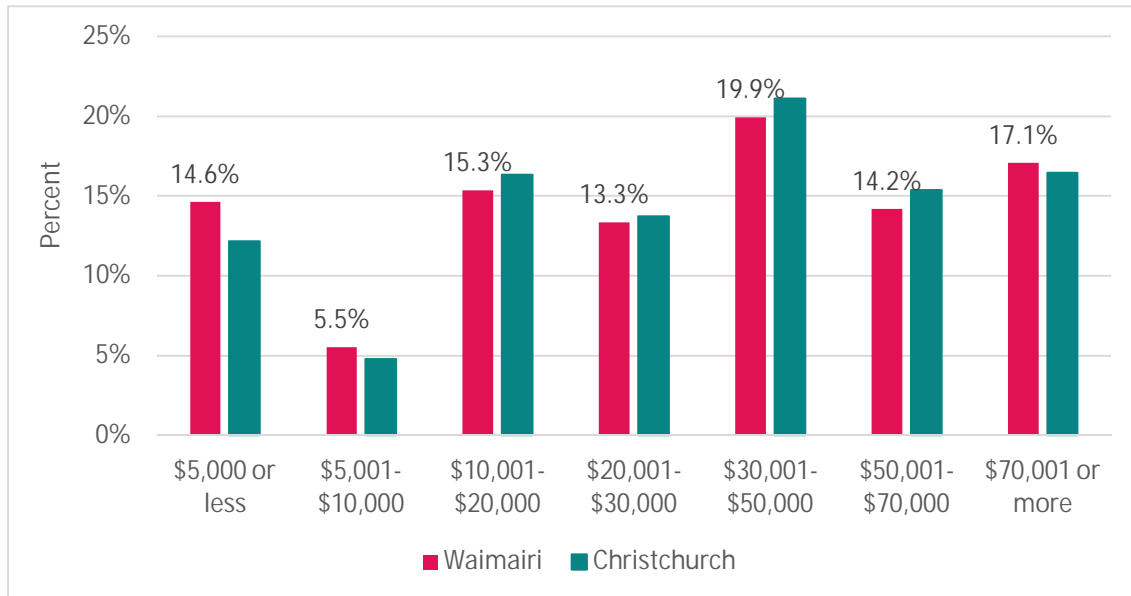
WORK AND LABOURFORCE STATUS



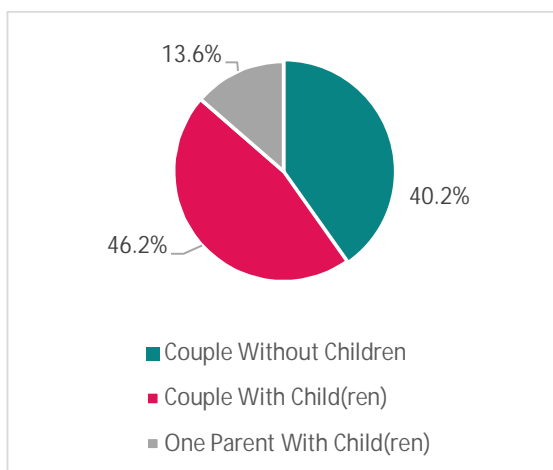
ETHNICITY



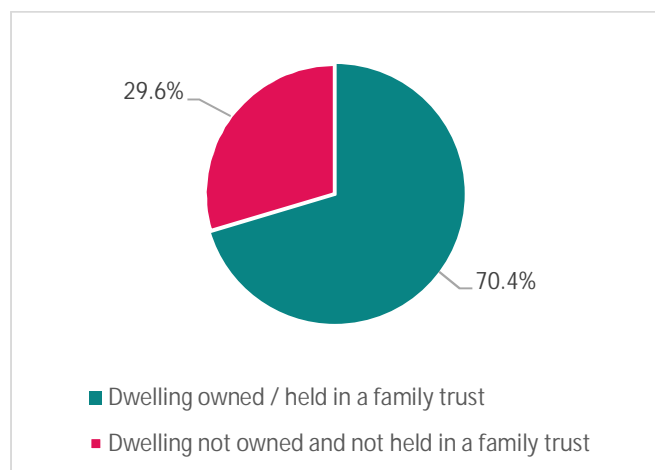
PERSONAL INCOME



FAMILY TYPE



TENURE OF HOUSEHOLDS



Facilities and Amenities

- 1 Council owned social housing complex with 19 units
- 1 Council owned community facility: Avice Hill Arts and Craft Centre
- 1 shopping centre: Avonhead Mall
- 6 schools: 5 primary and 1 secondary (Providing Year 7 – 13 education)
- 2 Council-owned cemeteries: Avonhead Park and Waimairi
- Approximately 2,463 businesses employing 9,401 people (Feb 2021)

Socio-economic Deprivation

The aim of the NZ deprivation index research programme is to develop indexes of socioeconomic deprivation for New Zealand, to support and inform:

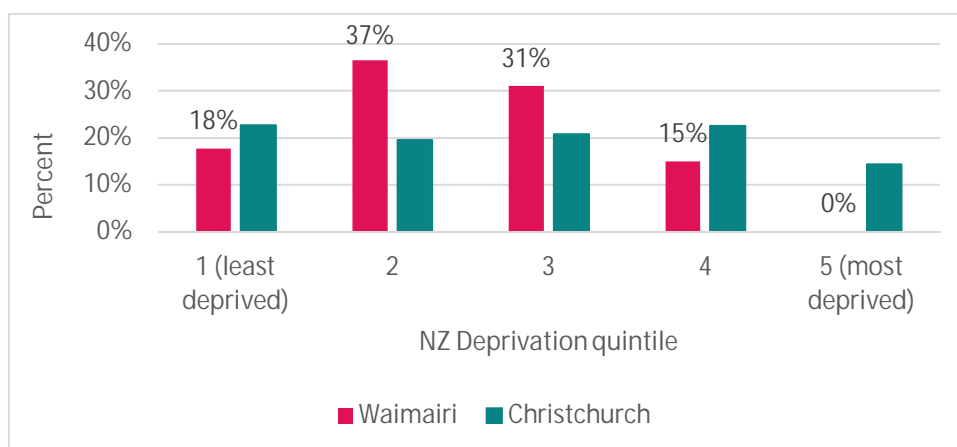
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many researchers use the indexes to describe the relationship between socioeconomic deprivation and health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the least deprived scores. 10 represents the areas with the most deprived scores.

- Relative to the rest of Christchurch City, Waimairi ward had lower levels of deprivation overall.
- Waimairi ward did not have any areas classed as 'most deprived' (i.e. deciles 9 and 10, or quintile 5). For Christchurch City, 14 per cent of the population lived in areas classed as 'most deprived'.
- Around 18 per cent of this ward's population lived in the 'least deprived' areas (i.e. deciles 1 and 2), compared with 23 per cent of all of Christchurch City's population.

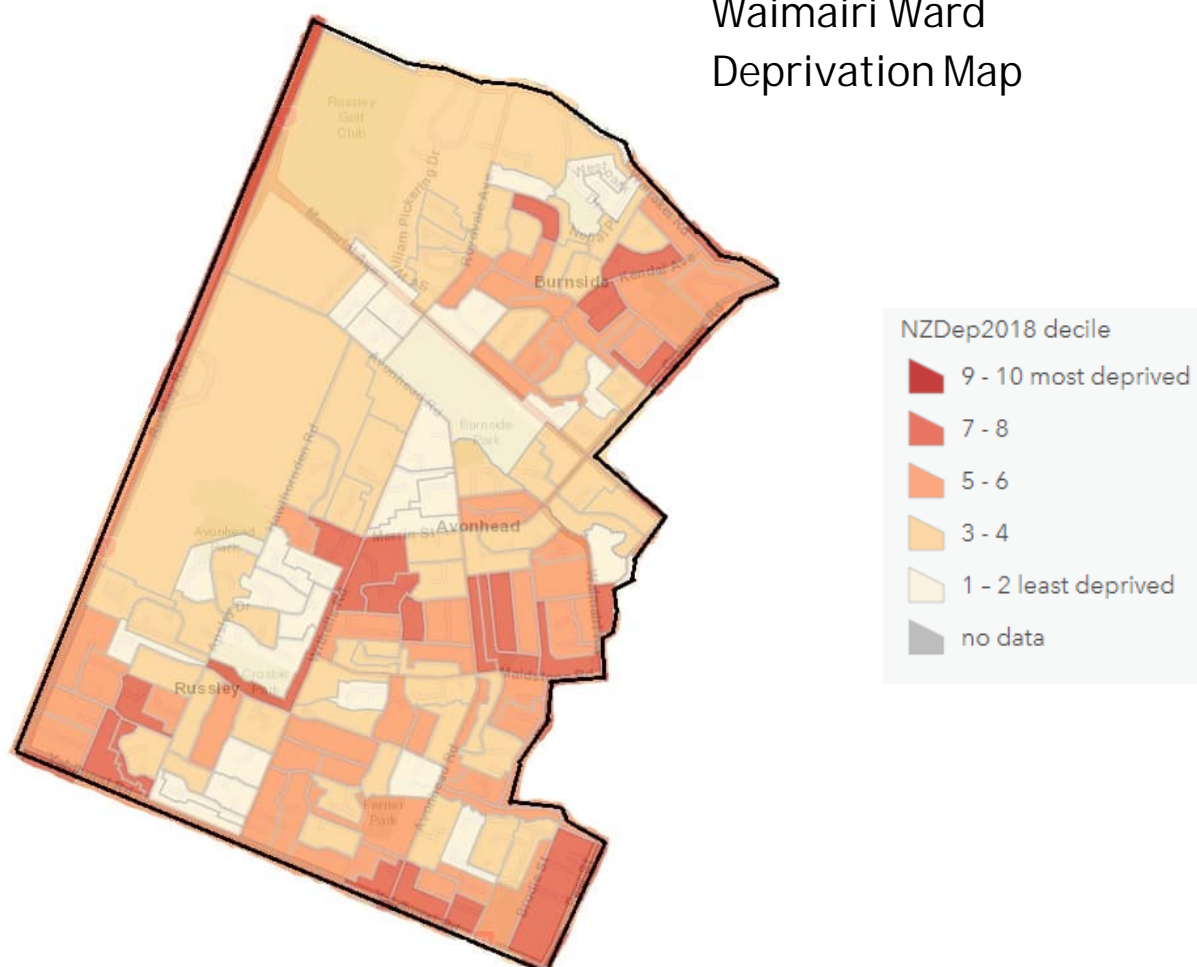


For more information and to view the full NZ Deprivation map visit:

<http://www.ehinz.ac.nz/indicators/population-vulnerability/socioeconomic-deprivation-profile/>

(Massey University)

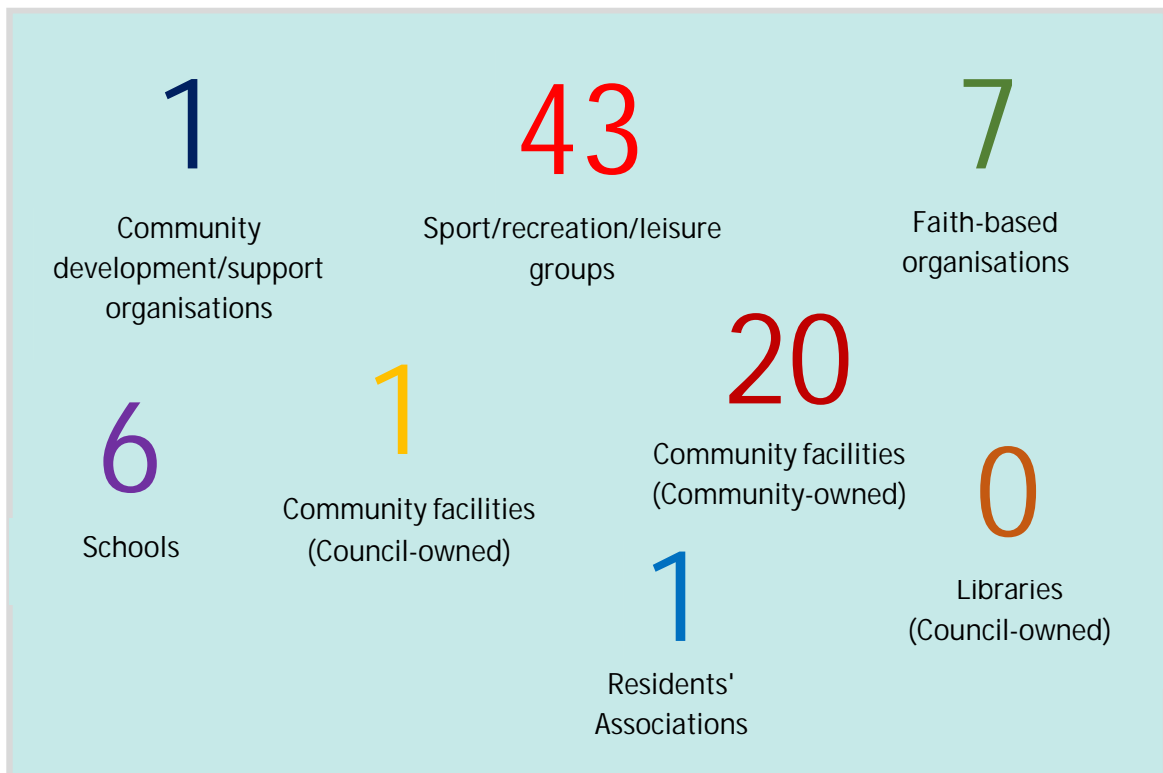
Waimairi Ward Deprivation Map



The Waimairi Ward in terms of the deprivation index has 68 percent of the community living between deprivation deciles 3-6, which means most people in the ward are considered neither deprived nor affluent. While the city has around 14 percent in the high deprivation area, Waimairi Ward has no people considered to be in the high deprivation category (deciles 9-10).

The average income of someone living in the Waimairi Ward is around \$31,000. Across the income levels, the area is fairly evenly spread and consistent with the city statistics, with a few more in the highest income level and the lowest income levels again evening this out.

Community Infrastructure



Although the Waimairi Ward doesn't have a Council library, there is a strong social infrastructure in the area thanks to the faith-based organisations. These groups collaborate well with each other and offer complementary programs.

There are also many smaller interest groups and sports clubs, with a concentration in the Avonhead and Burnside areas which have two large parks.

Overall, there are around 70 community connection places with churches, sports clubs, and community facilities in the area. The six schools and large parks with sports clubs on-site provide numerous facilities available for community use.

The only Council-owned community facility in the ward is located at Avice Hill Reserve on Memorial Avenue. This facility offers a lovely setting for the Avice Hill Arts and Craft Centre. The building was gifted to the Council for community use, with a focus on supporting arts and crafts groups.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Liveable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: <https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework>

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

The Waimairi Ward is a residential area located in the northern part of Christchurch. It has a population of approximately 23,130 people, with an average age of 38.

Demographics: The majority of residents in the Waimairi Ward are of European descent, accounting for 69 percent of the population. This figure is slightly lower than the city's average of 78 percent. The next largest ethnic group in the community are those of Asian descent, making up 27 percent of the population. This figure is significantly higher than the city's average of 15 percent.

Community Features: The Waimairi Ward is a desirable location for residents due to its many attractive features. These include its proximity to good schools, abundant green spaces, recreational opportunities, easy access to the central city, and convenient travel routes in and out of the area. The community is fortunate to have a range of community organisations, and sports and recreation groups that provide various activities for its residents. Social services are well-connected and eager to collaborate to provide essential services to the local community. Many churches in the area also provide social services and programmes that cater to the area's diverse population, with a focus on children, youth and older adults.

Avonhead/Russley Community Safety Partnership Project: In 2021, Council Governance Staff, Neighbourhood Support, The North Community Patrol, and NZ Police collaborated to investigate reported statistics and pilot a Community Safety Partnership project in the Avonhead/Russley area. The project involved developing and distributing a safety information booklet to households in the area, containing information about existing services available and providing tips for residents on how to keep their homes and property secure. A survey was included in the booklet to gather information from residents about their perceptions of community safety and to identify key issues. The feedback was positive, with many residents reporting feeling safe in their homes and the community. Due to COVID-19 restrictions, community meetings were not held, but partners collaborated to create a video to report the key results and address feedback. In August 2022, a Community Safety Expo was held at Russley School, and as a final step in the Avonhead and Russley initiative, one hundred "lock it loose it" signs will be displayed around the area.

Burnside Community Transformation Trust Survey and Working Group: In 2022, a social researcher conducted a survey on behalf of members of the Burnside Community Transformation Trust to determine what residents liked most about Burnside. The survey found that participants appreciated the easy access to amenities, parks, good neighbours, feeling safe, great schools, and the ease of getting around.

However, respondents also expressed concerns about feeling socially isolated and unsafe, crime, traffic, speed and lack of safe cycling routes, litter, council issues, the cost of living, noise from the airport, and the lack of community events. Respondents suggested solutions to these issues, including the need for more community social events to help connect with neighbours and a youth and community hub. In response to the survey, around twenty community, sport, and recreation groups that serve the Burnside community came together at the end of 2022 to see how they could work together to meet the needs and aspirations of the community. A working group has been established to agree on the next steps.

Burnside Business Crime Prevention Meeting: At the end of 2022, a local Burnside business owner raised concerns about the increase in crime affecting them and neighbouring businesses. The Waimāero Fendalton-Waimairi-Harewood Community Board was approached and organised a Burnside Business Crime Prevention meeting for local businesses in January 2023. Over fifty people attended the meeting, including Waimairi Councillor Sam MacDonald, MP Sarah Pallett, NZ Police, Christchurch North Community Patrols, and Canterbury Neighbourhood Support. The meeting provided local businesses with the opportunity to have an open discussion and explore possible crime prevention initiatives for the area, and tangible actions arose from the discussion.

The community safety initiatives developed and implemented in the Avonhead/Russley and Burnside areas demonstrate a collaborative effort between various community groups, local authorities, and residents to address concerns about increasing criminal activity and safety issues.

Liveable City

The Waimairi Ward in Christchurch is a dynamic and vibrant area comprising various businesses, social housing units, privately owned homes, green spaces, and sports facilities. The community is diverse and flourishing, with good community amenities and educational opportunities. With its numerous attractive features and robust community spirit, the Waimairi Ward is a highly sought-after location for residents.

Businesses: As of February 2019, the Waimairi Ward had approximately 2,463 businesses employing 9,401 people. One of these businesses is the Avonhead Mall on Withells Road, which houses 18 shops, including a Countdown supermarket, ANZ bank, Kiwibank/NZ PostShop, and a restaurant and bar.

Social Housing: The Council provides 19 social housing units in the Waimairi Ward, located on Withells Road in Avonhead.

Privately Occupied Dwellings: There are around 8,256 privately occupied dwellings in the Waimairi Ward, with 70% privately owned or held in a family trust and 30% neither.

Green Spaces and Sports Facilities: The Waimairi Ward boasts several green spaces, such as Crosbie Park, Avonhead Park, and Burnside Park. Burnside Park, a 29-hectare sports park, provides excellent sporting facilities for rugby, soccer, squash, tennis, and cricket and also has a unique wooded area with notable trees and historic plantings. The Russley Golf Course is also located in the area, and there are two Council-owned cemeteries: Avonhead Park Cemetery and Waimairi. The green space per population of the neighbourhood and Sports Park is 44 meters squared.

Boundary Changes and Sports Hub: The 2022 boundary changes to the city's wards saw Upper Riccarton Domain move into the Waimairi Ward from the Riccarton Ward. The Riccarton Sports Hub is based on the domain and comprises Riccarton Cricket Club, FC Twenty 11 Football Club and Riccarton Domain Tennis Club. They have long-term plans to build a sports hub in the Domain. The project is halted at present while funding is sourced.

Schools: There are five primary schools in the Waimairi Ward, Avonhead School, Russley School, Merrin School Ngā Whetū Kohara, Westburn School and Te Ara Maurea Roydvale School. Kendal Primary School closed in 2013 due to the government's Education Review. However, community activities still run from the school, including the Bishopdale Menzshed, which was established in 2014 and based in the Scout

Den at the back of the school. The Menzshed actively supports community projects and has grown in numbers, making it an integral part of the community.

Recent Changes The 2022 local body elections resulted in boundary changes to the city's wards. Burnside High School was moved from the Waimairi Ward into the Fendalton Ward, while Villa Maria College was added to the Waimairi Ward from the Riccarton Ward. Villa Maria College is a Year 7 to 13 Girls Catholic State Integrated School, with its school grounds also housing the Catherine MacAuley Centre, which is used both within and outside school hours.

Big Belly Bins in Avonhead Park: Avonhead Park was selected by residents and supported by the Community Board to receive "Big Belly Bins" to reduce maintenance costs and encourage community use. In May 2021, the Council installed a "smart bin" in the Park.

Dakota Park and Airport Business Park: Dakota Park is Christchurch Airport's 80-hectare freight and logistics precinct, which has direct air and land connections to various locations. Located in the Avonhead area of the Waimairi Ward, it offers both location and quality for airport businesses and calls itself the airport campus.

The Airport Business Park, situated at 92 Russley Road on 2.78 hectares of land, is a low-rise office development in a gated community. With transport links providing easy access to the North, South, and West and being close to the city centre and shopping malls, the business park is fully tenanted.

Traffic and Parking Issues: However, the development of the Business Park led to major traffic and parking issues for nearby residents. In 2013, the Community Board approved parking restrictions to address some of these problems, and the number of issues raised to the Council has since significantly decreased. However, residents raised concerns about traffic safety in the area during the Board's Avonhead/Russley safety survey in 2021. As a result, the Board has identified it as a priority in their 2023-25 draft plan to identify and implement traffic safety improvements in the area. Issues include the speed of traffic and poor visibility due to the layout of the road and high-density parking on the streets.

Healthy Environment

The Waimairi Ward has faced various community issues, including airport noise and air pollution, low water levels in streams, improving the Ilam stream, and managing waste in Avonhead Park. The Community Board, Council staff, and various local groups have been working to address these issues and find solutions to improve the quality of life for residents in the Waimairi Ward.

Airport Noise and Air Pollution: Residents in the Waimairi Ward have been concerned about the noise and air pollution from the airport. To address this issue, a committee was formed, and the Community Board appointed a representative to address any arising issues. The committee has been working to find solutions to reduce the impact of noise and air pollution on residents.

Low Water Levels in Waimairi and Ilam Streams: Residents in the Waimairi Ward have been concerned about the low water levels in the Waimairi and Ilam Streams, which have been a common occurrence in recent years. The Regional Council has attributed this to dry weather. However, residents are concerned that this may signal the beginning of the end for Christchurch's waterways.

Ilam Stream Improvement Project: In 2019, the neighbours of the Ilam Stream, with board support, held a planting day in conjunction with the local girl guides at the Ilam Stream at Crosbie Park. Council staff indicated to the Board in 2021 that the only viable option to improve the Ilam Stream would be to install a new bore at Crosbie Park, with an estimated cost of \$130,000. The Board successfully requested that the Council include this project in the Council's Long Term Plan, and \$150,000 was allocated for the FY 2021/22 to improve the Ilam Stream and investigate options for augmenting the flow. Council staff continues to meet with members of NOTIS to develop a project plan. In 2022, Council staff supported

NOTIS in conjunction with local groups; Russley Primary School, Russley Playcentre, and St Marks Community Centre and Church, further planting days and working bees.

Drinkable Rivers Project: The Drinkable Rivers project is concentrating on the headwaters of the Otakaro Avon River in Corfe Reserve as a target area for the initiation of their project to improve the water quality of the Otakaro Avon River. The project is a partnership between Drinkable Rivers, the Ilam & Upper Riccarton Residents Association, and Villa Maria College. The Corfe Reserve is new to the Waimairi Ward and the Community Board after being moved into the area in October 2022 following the rep review.

Big Belly Bins in Avonhead Park: Due to the high use of Avonhead Park, the Community Board, in conjunction with Council staff, resourced the placement of "Big Belly Bins" in May 2021. The bins have a built-in compactor that crushes the rubbish, giving them a capacity six times greater than a standard waste bin, reducing the required maintenance and emptying and allowing them to be used more by park users.

Prosperous Economy

As at February 2021, the Waimairi Ward had 2,463 businesses employing 9,401 people.

Out of those 2,463 businesses, the top six industry types (in order) are as follows:

1. Rental, Hiring and Real Estate Services
2. Professional, Scientific and Technical Services
3. Construction
4. Financial and Insurance Services
5. Retail Trade
6. Health Care and Social Assistance

The ward has several large business areas, such as the Airport Business Park and the Roydvale Ave/Sir William Pickering Drive area, which saw an influx of businesses relocating to the area following the 2011 earthquake. In addition, there are several smaller shopping precincts in the area, including the Avonhead Mall, Kendall Avenue shops, and Staveley Street shops.

According to 2018 Census data, 47 percent of individuals aged over 15 years are employed full-time in the Waimairi Ward, while 16 percent work part-time, and four percent are unemployed. About 33 percent of the population is not in the labour force, and 19 percent receive NZ Superannuation, which is slightly higher than the city-wide figure of 17 percent.

Additionally, 13 percent of the Waimairi Ward population are self-employed or own their businesses, which is slightly higher than the city-wide figure of 12 percent. About 24 percent of individuals in the area receive income from interest, dividends, rent, or other investments, which is higher than the city-wide figure of 18 percent. Finally, 18 percent of the population in the Waimairi Ward earns an annual income of over \$70,000, only slightly higher than the city-wide figure of 16 percent.

Current Community Issues

| Issue | Progress to date / outcomes |
|--|--|
| <p>Reinstating the Ilam Stream and fixing the water flow issues.</p> | <p><u>February 2022</u></p> <p>The Community Board worked with Council staff and the local community to look at ways to address the issue. Council staff responded to the Board indicating that the only viable option would be the installation of a new bore at Crosbie Park, with an estimated cost of \$130,000. The Board successfully requested that Council include this project in the Long Term Plan. The Council resolved to allocate \$150,000 in FY 2021/22 to improve the Ilam Stream and investigate options for augmenting the flow.</p> <p><u>February 2023</u></p> <p>Council staff continues to meet with members of NOTIS to develop a project plan.</p> |
| <p>Community perceived increasing crime in the Avonhead and Russley areas.</p> | <p><u>February 2021</u></p> <p>The Community Board has identified community safety as a priority in the Avonhead/Russley and Bishopdale areas, and in February 2021, Council Governance Staff met with Neighbourhood Support, The North Patrol and NZ Police to explore a pilot project to improve community safety.</p> <p><u>February 2022</u></p> <p>In 2021, the project group distributed a Community Safety Information Foldout and surveyed to better understand the safety concerns and issues in Avonhead and Russley. The survey results were encouraging, with many residents reporting feeling safe in their homes and the community.</p> <p>The project partners are planning to host a mini expo and a public meeting in Avonhead and Russley when it is safe to do so, to bring the community together and facilitate discussions with the project partners. As a temporary measure, a video was created to report back on the survey results and address some of the issues highlighted in the feedback https://youtu.be/mQ0_TSqgoy8.</p> <p><u>February 2023</u></p> <p>In August 2022, a Community Safety Expo was held at Russley School, which brought together the community and a video of the event was created to share the highlights https://youtu.be/ULbVqbaZpk0. The final step in the Avonhead and Russley initiative is to display one hundred "lock it loose it" signs around the area.</p> |

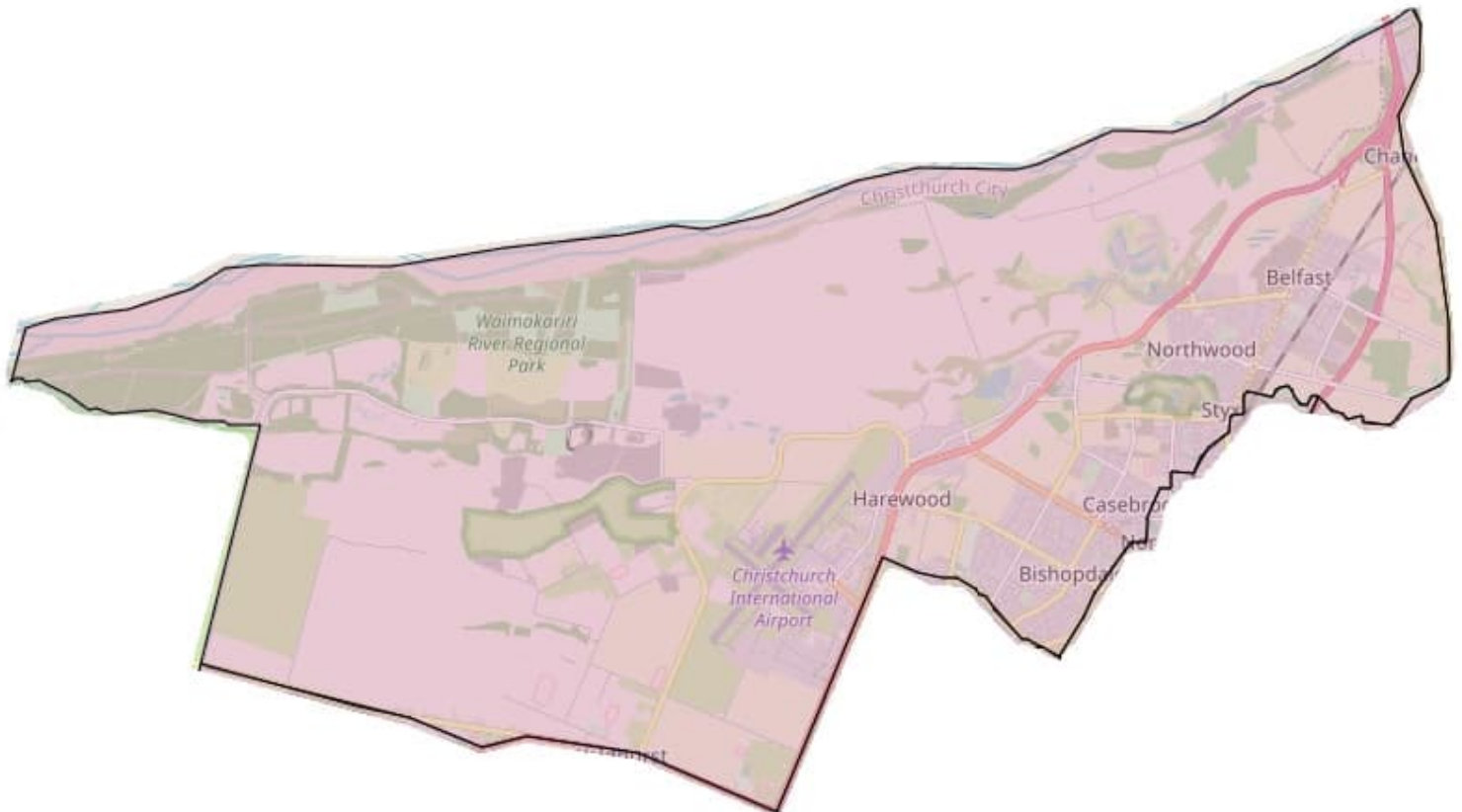
| Issue | Progress to date / outcomes |
|---|---|
| <p>Traffic congestion and parking issues around the Airport Business Park.</p> | <p><u>February 2021</u></p> <p>Parking restrictions were approved by the Community Board in 2013. These restrictions continue to be monitored by Christchurch City Council transport staff who are in regular contact with the residents' group.</p> <p><u>February 2022</u></p> <p>The number of issues raised to the Council has significantly dropped. When they do arise, staff bring them up with the Council's Parking Enforcement Team.</p> <p><u>February 2023</u></p> <p>Residents raised concerns about traffic safety in the area during the Board's Avonhead/Russley safety survey in 2021. As a result, the Board has identified it as a priority in their 2023-25 draft plan to identify and implement traffic safety improvements in the area. Issues include the speed of traffic and poor visibility due to the layout of the road and high-density parking on the streets.</p> |
| <p>Feedback from a community survey in 2019 suggests there are older adults, particularly in the Avonhead area, who are socially isolated and need community support.</p> | <p><u>February 2021</u></p> <p>The St Marks foot clinic and the Avonhead Community Trust's community connections project for elderly people were both funded by the Community Board. The aim of these projects was to connect and support elderly people in the community.</p> <p><u>February 2022</u></p> <p>Both of these projects continued to receive funding from the Community Board. Additionally, local community groups responded to the increased loneliness in the community due to the impact of COVID-19. St Christopher's received funding from the Community Board to host a Christmas Carols event in their car park, bringing together a good mix of parishioners and people from the local community not associated with the church, including the older generation, young families, and youth. Several of the attendees who were alone during Christmas due to COVID-19 also joined St Christopher's shared Boxing Day lunch.</p> <p><u>February 2023</u></p> <p>The Community Board has continued to fund the older adult's projects within the Avonhead community. The projects have been successful in connecting and supporting elderly people in the community.</p> |

| Issue | Progress to date / outcomes |
|---|---|
| <p>Update on the Impacts of COVID-19:</p> <p>As the COVID-19 situation continues to evolve, community leaders and workers are feeling increasingly fatigued and overwhelmed. Despite these challenges, they remain committed to operating safely and within the COVID-19 Framework to ensure that their businesses and organisations can continue to function as usual.</p> | <p><u>February 2022</u></p> <p>Staff received feedback from key community groups and organisations in the Fendalton-Waimairi-Harewood area, prompting them to develop a series of training, support, and education topics for 2022. These resources aim to help community leaders and workers navigate this difficult time.</p> <p><u>February 2023</u></p> <p>Several community organisations within the Waimairi Ward are working hard to return to normal business after a challenging couple of years. These organisations are reviewing their offerings and ensuring that their services meet the needs of the community in the post-COVID era. Challenges they are currently facing include reconnecting with their communities, declining numbers of volunteers, seeing an increase in behavioural, mental health, and addiction problems, and difficulty securing sources of funding.</p> <p>In response to feedback from local groups, council staff are now providing a series of hui's to cover the topics of funding and community mental health and addiction services. These resources aim to provide much-needed support and guidance to community leaders and workers as they continue to navigate the ongoing impacts of COVID-19.</p> |
| <p>In 2022, a social research survey conducted within the Burnside area revealed that respondents were expressing concerns about feeling socially isolated and unsafe, as well as a lack of community events.</p> | <p><u>February 2023</u></p> <p>Twenty community, sport, and recreation groups that serve the Burnside community came together at the end of 2022 to discuss how they could work together to meet the needs and aspirations of the community. In response to the survey, a working group has been established to agree on the next steps.</p> <p>The working group aims to address the concerns raised in the survey by fostering a greater sense of community and safety within the Burnside area. Through collaboration and joint efforts, the community, sport, and recreation groups hope to create more opportunities for social connection and community events, helping to combat social isolation and increase community engagement.</p> <p>Overall, the establishment of this working group represents a positive step forward for the Burnside community and demonstrates a commitment to creating a more connected, engaged, and safe community for all.</p> |

| Issue | Progress to date / outcomes |
|---|--|
| <p>At the end of 2022, a local business owner in Burnside raised concerns about the increase in crime affecting them and neighbouring businesses.</p> | <p><u>February 2023</u></p> <p>In January 2023, a Burnside Business Crime Prevention meeting was held for businesses based in the area. The meeting was attended by over fifty people, including Waimairi Councillor Sam MacDonald, MP Sarah Pallett, Lane Todd, NZ Police, Christchurch North Community Patrols, and Canterbury Neighbourhood Support.</p> <p>The meeting provided a platform for local businesses to have an open discussion and explore possible crime prevention initiatives for the area. Attendees were able to share their concerns and experiences, and tangible actions arose from the discussion.</p> <p>Overall, the meeting was successful in bringing together key stakeholders and enabling a collaborative approach to tackling the issue of crime in Burnside. The business community was able to have a voice and work together to identify and implement effective crime prevention measures for the area. The meeting was an important step forward in addressing the concerns of local business owners and creating a safer and more secure community for all.</p> |

HAREWOOD WARD PROFILE

February 2023



The Harewood Ward includes the suburbs of Bishopdale, Harewood, Northwood, Belfast and portions of both Casebrook and Yaldhurst.

It is a large geographical area and a major transport hub for Christchurch and the South Island. State Highway One runs through the middle of the ward and the Christchurch International Airport is located in it. Because of the close proximity to the airport and State Highway One the Harewood Ward is also home to many freight and other industrial businesses and tourist attractions such as Orana Park, Willowbank Wildlife Reserve and the International Antarctic Centre.

It also has many natural features with Wetlands and native vegetation, including the Waimakariri River Regional Park, The Groyne, Styx Mill Conservation Reserve and Lake Roto Kohatu. Lake Roto Kohatu is the only freshwater lake area in Christchurch and is well utilised by businesses and community alike. McLeans Island is another key place in the ward providing a large number of recreational spaces and activities. Many people also know Bishopdale Park but often call it the Elephant Park because of the Elephant slide at the playground.

Compiled by the Community Support and Partnerships Unit

Facts and figures

Demographic Summary (2018 Census Data)

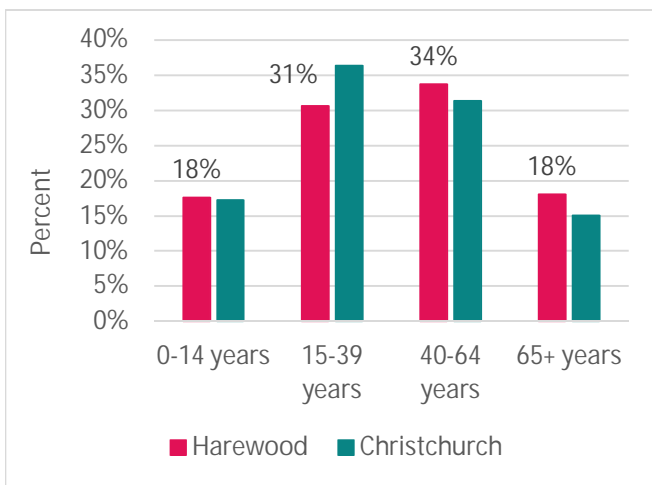
Population

The population within the Harewood Ward boundary is: 24,381

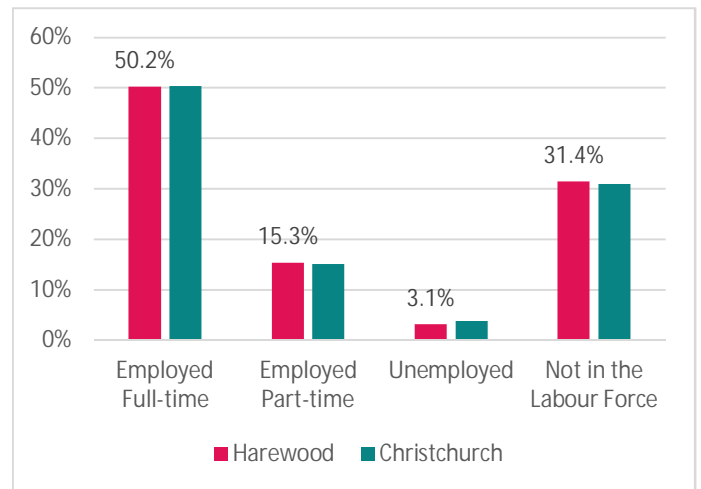


Number of Occupied Private Dwellings: 9,186

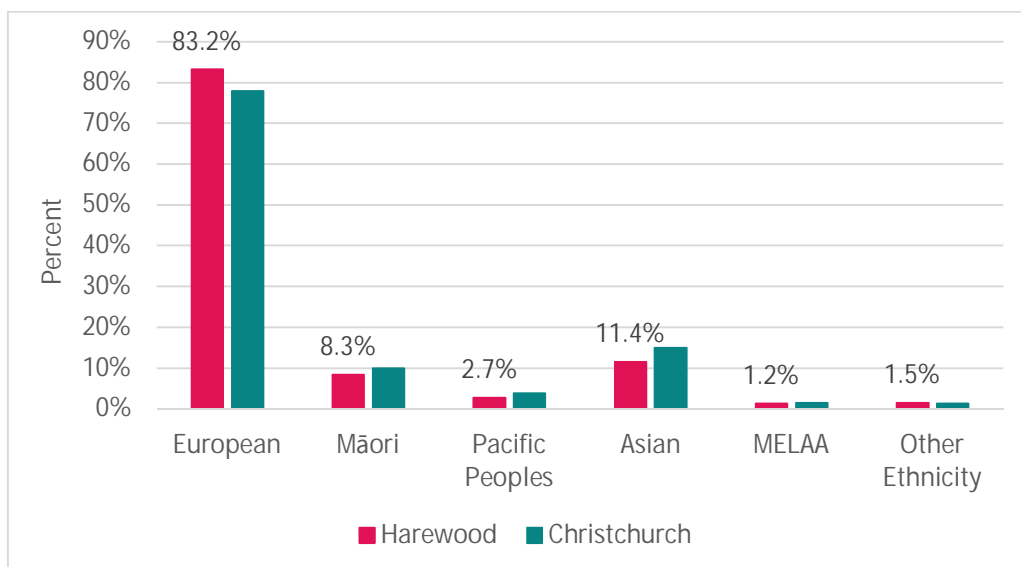
AGE



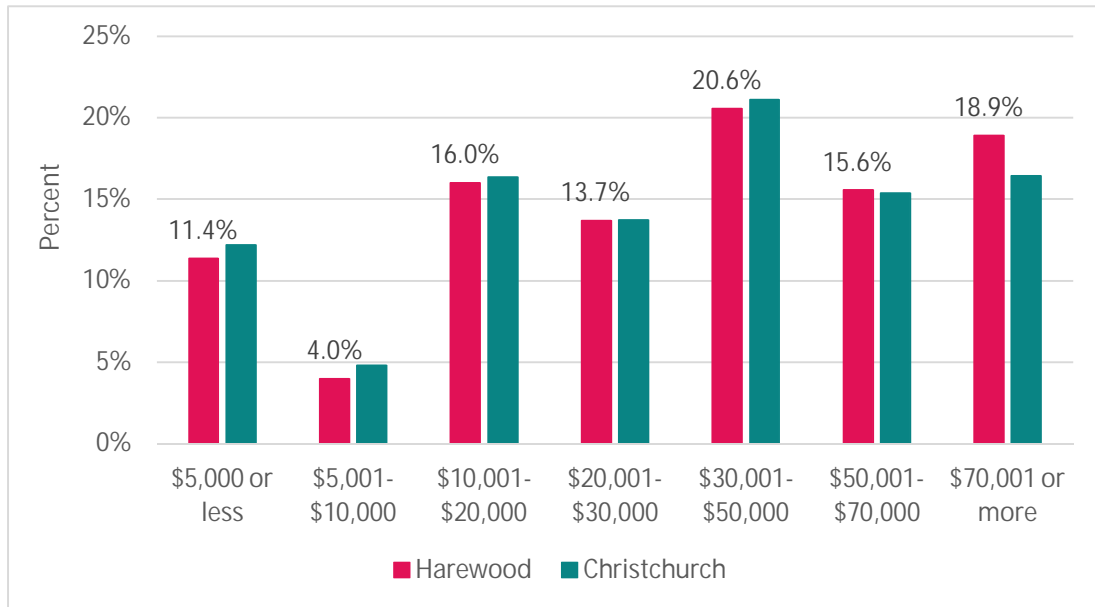
WORK AND LABOURFORCE STATUS



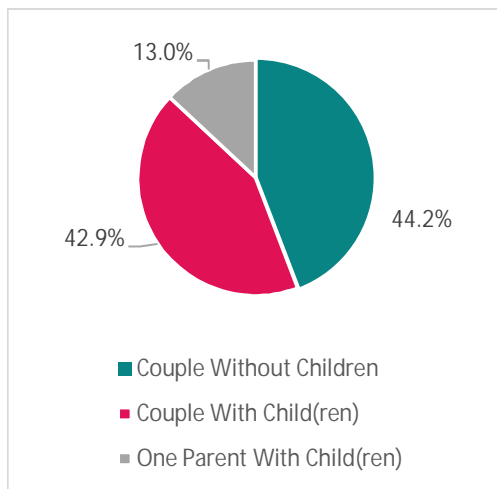
ETHNICITY



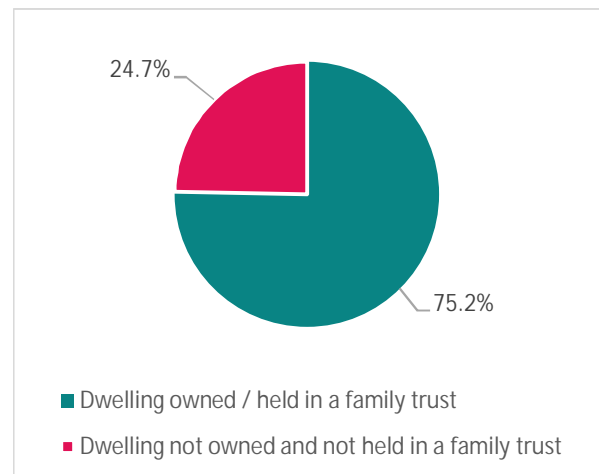
PERSONAL INCOME



FAMILY TYPE



TENURE OF HOUSEHOLDS



Facilities and Amenities

- 1 Council library: Ōrauwhata Bishopdale Library
- 1 Council Community Centre: Bishopdale
- 4 Council owned social housing complexes with a total of 36 units
- 3 shopping centres: Bishopdale Mall, Spitfire Square (airport), Northwood Supa Centre
- 9 schools: 6 Primary - Belfast, Bishopdale, Cotswold, Harewood, Isleworth, Yaldhurst Model ; 2 Intermediate - Breens, Casebrook; 1 Primary/Middle school (Year 1-10) - Emmanuel Christian
- 1 charity hospital: Canterbury Charity Hospital
- Approximately 2,763 businesses employing 16,235 people (Feb 2021)
- Major sport and recreation amenities include: McLeans Island, Christchurch Football Academy, The Groyne, Lake Roto Kohatu, Nunweek Park, Bishopdale Park

Socio-economic Deprivation

The aim of the NZ deprivation index research programme is to develop indexes of socioeconomic deprivation for New Zealand, to support and inform:

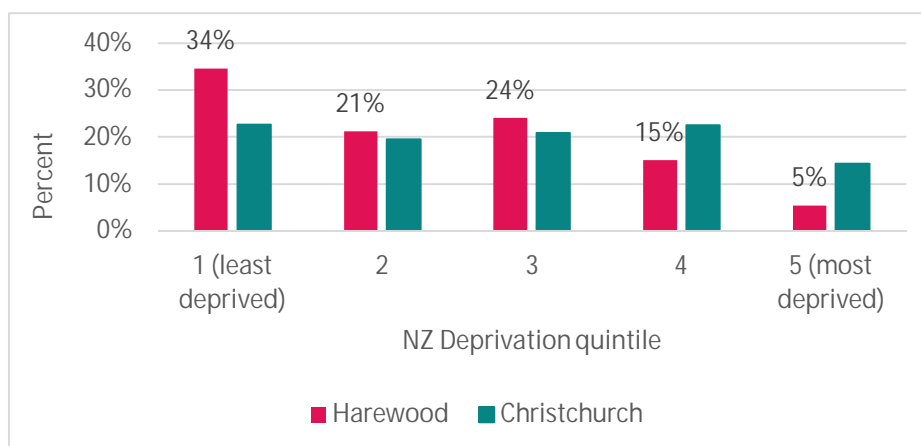
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many researchers use the indexes to describe the relationship between socioeconomic deprivation and health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the least deprived scores. 10 represents the areas with the most deprived scores.

- Relative to the rest of Christchurch City, the Harewood ward residents were living in less deprived areas overall.
- In Harewood ward, around 5 per cent of this ward's population lived in the 'most deprived' areas (i.e. deciles 9 and 10), compared with 14 per cent of all of Christchurch City's population.
- Around 34 per cent of this ward's population lived in the 'least deprived' areas (i.e. deciles 1 and 2), compared with 23 per cent of all of Christchurch City's population.

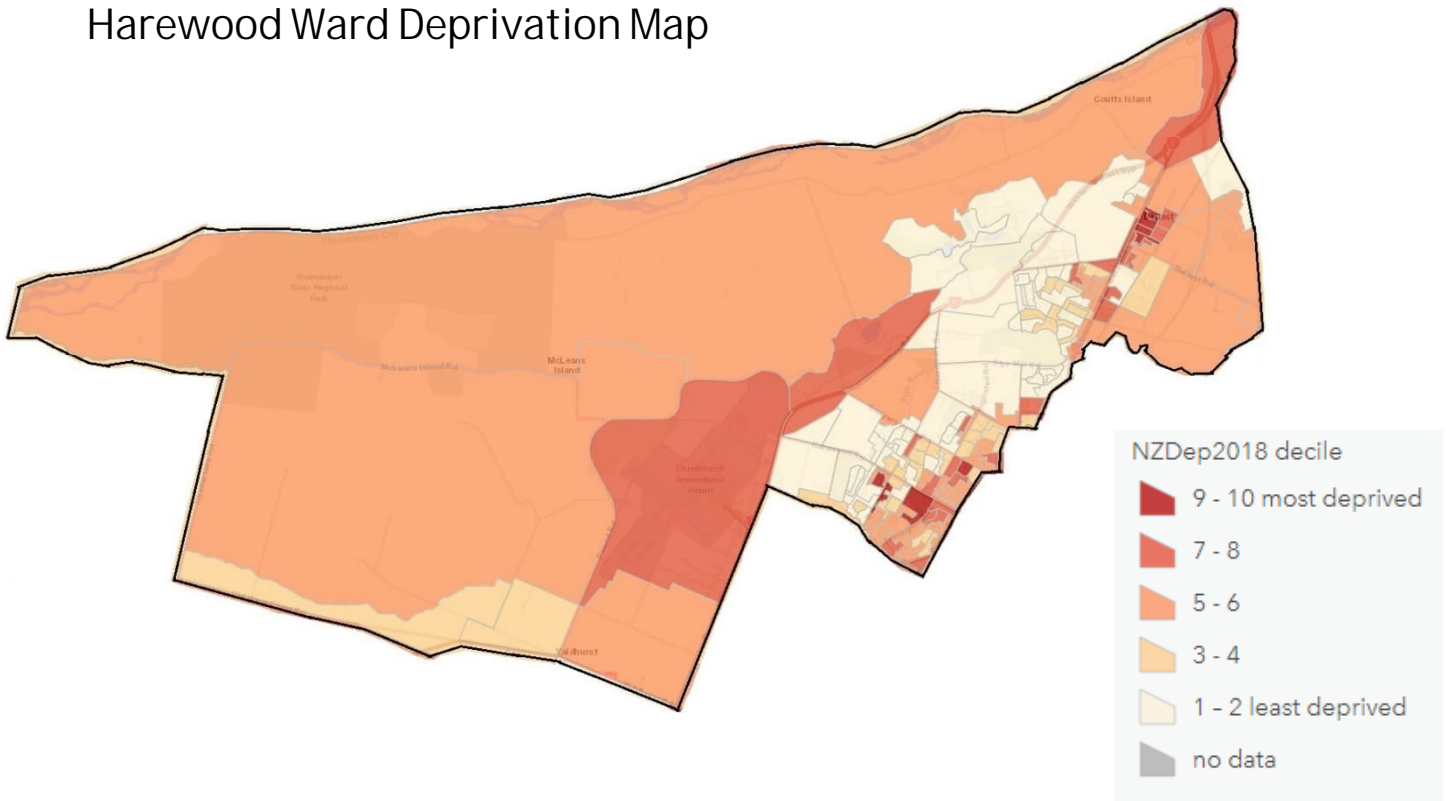


For more information and to view the full NZ Deprivation map visit:

<http://www.ehinz.ac.nz/indicators/population-vulnerability/socioeconomic-deprivation-profile/>

(Massey University)

Harewood Ward Deprivation Map



The Harewood Ward area is relatively well off compared to the city as a whole with half of the area (53%) being rated as a deprivation level of 1 - 4 meaning less deprived. The highest level of deprivation (9-10) is concentrated in the suburb of Bishopdale where the Council has 78 social housing units.

The Bishopdale community have been connecting and looking to regenerate Bishopdale with a particular focus on the Bishopdale Mall area which has an active Business Centre Association. They have completed village green and mural and will soon have another mural underway and the public toilets in the mall are also on their radar.

Income earner levels across the ward pretty much tend to match those of the city levels but historically have had a few more people earning over \$70,000 compared with citywide. Some suburbs have higher average incomes and this is often related to the age of the income earner suggesting a higher level of employment e.g. Clearwater.

Many of the homes have some form of ownership in part or are fully owned privately. According to 2018 Census statistics, approximately 75 percent of homes are either owned or held in a Family Trust.

In February 2022, according to the Tenancy Services Website, the average market price of a rental property in the suburb of Harewood dropped from \$568 to \$530 and in the high deprivation area of Bishopdale increased to \$480 per week.

As of February 2023 prices have gone up again in Harewood with the average market price of a rental property in the suburb being \$585. In the high deprivation area of Bishopdale this has increased to \$520 per week. This reflects the trend of lower socio economic areas having the greatest percentage increase in median house values.

More of the Belfast area has been added to the Harewood ward and by comparison the median house rental there is \$540 per week, reflecting on the area as a middle of the range deprivation area (5-6).

Community Infrastructure



There are two focused Community development/support organisation in the area, the Bishopdale Community Trust and Belfast Community Network. The Bishopdale Community Trust runs Sundbye House which provides a range of services with a particular focus on elderly needs and produces community newsletter. Sundbye House is located in the high deprivation area of Bishopdale. The Belfast Community Network is a key community organisation in Belfast connecting and supporting other organisations and providing support and activities for youth and older adults and currently runs the OSCAR programme next door to Belfast School.

The Council owned Bishopdale Library and Community Centre was built following the earthquakes in 2010 and 2011 and is well utilised by the community as central gathering places to meet and interact with other people.

There are a vast number of sport and recreation groups, schools and faith based organisations (nearly 80) that are spread across the area. There are also many community owned facilities associated with these organisations providing numerous places to gather, social connections and healthy activities. With COVID restrictions larger gatherings could not be held and the popular Community event, "Celebrate Bishopdale" was unable to be held in 2021 but did happen in 2022, with a good sized crowd even with a postponement date due to rain.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Livable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: <https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework>

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

Geographically the Harewood ward is one of the largest wards and has around 19,000 people in the Harewood ward with the main ethnicity being European.

The population are concentrated on the eastern side of the ward. This concentration of people in one area gives community connection by proximity. The rest of the area provides places and spaces in the community for many options, opportunities and activities and businesses in the Harewood Ward. This enables the community to gather, to meet and share interests and to engage in healthy activities and recreation within the community.

The community will rally and respond to Council decisions that are important to them to get their voices heard, taking opportunities to be involved in the process. The Wheels to Wings cycle project in 2022 saw the largest number of submissions from the community, offering their feedback on the concept plans.

The suburb of Bishopdale which is an area of high deprivation has seen the development of a community project group, supported by Council staff and the Waimāero/Fendalton-Waimairi-Harewood Community Board, looking at ways to regenerate the area. Initially they have been focusing on the Bishopdale Mall and associated spaces. With the support of volunteers and great local sponsorship the group created a village green area by the mall with seating and activities. It has a community mural painted by a local artist and additional panel artwork contributed by local schools. The mural came second in an Australasian Community Mural Competition run by Rezene Paint and the area has people using it every day and has given it a great lift. The project group which has members from the Business Centre Association, The Bishopdale Community Trust and Enliven Bishopdale Group, are now turning their attention to the public toilet block in the mall and hope to have redesigned and refreshed these in 2023 in partnership with the CCC and City Care. Work has been delayed by Covid again but a new mural project has been included and will get underway before the toilet block refresher, set to begin in March 2023.

The Bishopdale Community Trust is a community organisation that operates a community House, Sundbye House. It operates as a drop in place offering activities such as Coffee and friendship, Card making, games, walking groups, Craft group, Social housie, Community lunch, yoga and a Book and jigsaw library. They also maintain the Bishopdale directory which provides local information on activities and groups in the area and produce the Bishopdale bulletin quarterly which is a community newsletter.

The YMCA Bishopdale Recreation Centre at the Bishopdale mall is well utilised providing recreational opportunities for all ages including afterschool activities for youth and an early learning centre.

Celebrate Bishopdale is an annual community event that was established by the Fendalton/Waimairi Community Board in 2013 after local residents wanted to see a fun, family event in the area. The aim of the event is to celebrate living in Bishopdale and to come together as a community. The event is held at Bishopdale Park on Harewood Road and has large attendance numbers each year. Unfortunately COVID restrictions saw the cancellation of the event in 2021 and in 2022 bad weather postponed the event to the following day. A good crowd still attended and planning is underway for the 2023 event.

Livable City

The Harewood Ward being such a vast area with the airport and State Highway One running through it means it is a unique combination of three parts; an industrial area, a residential area and lots of natural space and parks throughout.

There are three shopping malls in the area. Spitfire Square which is Christchurch Airport's very own retail precinct, located just a few minutes from the terminal with a wide range of shops, services and eateries on offer. Bishopdale Mall and Northwood Supa Centre. Additionally there are smaller shopping centres dotted around the ward.

The Harewood area is home to many unique tourist places of interest and business including Orana Park (New Zealand's only open range zoo), Willowbank Wildlife Reserve (Wildlife park and nature reserve) and The Antarctic Centre.

There are four parks in the residential area being Bishopdale, Nunweek, Grant Armstrong and Sheldon Park. Bishopdale Park is also known colloquially as the elephant park for the iconic children's slide that has been there for many years. It has a flying fox, climbing spaces and a junior to intermediate grade Skate Park next door. The park is well used by the community and known across the city. Sheldon Park is home to a variety of sporting clubs and the Belfast Community Network and is next to Belfast School. It is a main point of community connection and gathering.

Nunweek Park is a large (20 Hectare) sports park with hockey, rugby, soccer and cricket fields. It is the home of Canterbury Hockey, has a playground, toilet and off street parking. Grant Armstrong Park is a local sports park with junior rugby fields.

Also in the area is McLeans Island which is a natural recreation and leisure destination which includes: golf, shooting, horse riding, vintage cars, steam and machinery clubs, paintball, tank rides and Orana Wildlife Park. Many of the recreation and interest groups based at McLean's Island bring people from across the city in to the area.

There are a good range of housing options across the area from social housing to private and investment properties. There are 178 Kāinga Ora (formerly Housing New Zealand Corporation) owned properties in this area. The Council has 78 housing units all in the suburb of Bishopdale in four locations, Mooray Avenue, Palliser Place, the corner of Raleigh and Newmark Streets and Veronica Place. Belfast is undergoing large development with a new school site and housing underway.

Healthy Environment

The Harewood Ward has many natural features with Wetlands and native vegetation, including:

- Part of the Waimakariri River Regional Park - The park covers 15,000 hectares of river and river's edge land and is broken in to several park areas that cater for activities ranging from mountain biking, picnicking, horse riding, walking, gamebird hunting, fishing and more. The McLeans Forest is the parks area in the Harewood Ward and the McLeans Island recreation destination is part of this.
- The Groynes has become a great place for a family day out. There are lots of walking tracks, fishing spots, picnic areas and a large dog exercise park. Schools use the area for educating children on what to do if you falling a river and how to cross on etc. The Groynes gets its name from the large concrete filled wool sack blocks called Groynes that were placed in the Ōtukaikino Creek during the 1930s. The

Groynes were used to separate the creek from the main branch of the Waimakariri River for flood protection. Being prone to flooding in the area, native vegetation was reducing then farming and urban development caused indigenous flora to all but disappear from the area. Subsequently the water quality decreased significantly as well. Since the early 2000s there have been efforts made to restore the Ōtukaikino River that runs through the Groynes, remove the pest plants from the lakes and increase native plantings.

- Styx Mill Conservation Reserve is a large reserve following a natural river corridor. It has a dog walking area, people walks and picnic spaces and is conveniently located in an urban area. The wetland walk has light gravel accessible paths and takes you around a lake with picnic tables for stopping to take in the view.
- Roto Kohatu Reserve is made up of two freshwater lakes Tahi and Rua. The reserve is a popular place for a range of outdoor activities including walking, swimming and kayaking. It is one of the region's top fresh water sites. It's safe, sheltered and getting more popular with water sports user groups and the public. In February 2022 the Council prepared draft plans to help manage and plan the development of the reserve while protecting it due to the demand for space in, around and on the lake.

Prosperous Economy

As at February 2021, the Harewood Ward had approximately 2,763 businesses employing 16,235 people. Out of those 2,763 businesses, the top six industry types (in order) are as follows:

1. Rental, Hiring and Real Estate Services
2. Construction
3. Professional, Scientific and Technical Services
4. Financial and Insurance Services
5. Retail Trade
6. Transport, Postal and Warehousing

The Harewood Ward is home to the Bishopdale Mall and Northwood Supa Centa on Main North Road.

According to 2018 Census data, 50 percent of people aged over 15 years were in full-time employment and 30 percent in receipt of NZ Superannuation. 22.4 percent of people in the ward were self-employed or worked in a business that they owned.

The next Census is due to take place in 2023. While this will give us an accurate picture of the situation in terms of employment and businesses as we economically look to get back on track, it may not show the true impact of Covid on businesses. Covid had the biggest negative impact on business in 2020.

Current Community Issues

| Issue | Progress to date / outcomes |
|--|--|
| <p>The impact of COVID19 on sporting clubs ability to raise funds through traditional methods, sausage sizzle, pub charities, bar takings, membership subscriptions has meant many have taken a reduction in income.</p> | <p><u>February 2021</u></p> <p>The Community Board through grant funding have been able to offer support to sports clubs by contributing towards projects they may normally have been able to fund themselves. Clubs have considered amalgamation and explored other ways of operating in the COVID environment.</p> <p><u>February 2022</u></p> <p>The Community Board continues to provide support through grant funding. The on again off again nature of operating in Pandemic conditions has seen many sports and clubs adapt reasonably well due to the frequency of the impacts of changing movement in the community and government regulations. The biggest impact is now when numbers are limited so larger gatherings, tournaments and opportunities for fundraising are still impacted.</p> <p><u>February 2023</u></p> <p>Many clubs and sporting organisations are up and running and sourcing traditional fundraising activities and events. Some have taken the time to reevaluate where they are at and do things a little differently. The demand for funding will still be high. Driven by the need for funds to continue operations more sports organisations tapped into traditional funding sources predominantly used by welfare and support agencies or special support funds. They are looking to continue this and some are reaching further out into their communities to look for ways of getting more community involvement and resources and partnerships.</p> |
| <p>Struggling small businesses and a lack of tourists to support tourist and hospitality industry</p> | <p><u>February 2021</u></p> <p>Financial support is available through Central Government for individuals and families, businesses and communities and clubs.</p> <p><u>February 2022</u></p> <p>Financial support is now available through Central Government for tourism and hospitality along with other businesses. Omicron is expected to reach a peak on March and once here in greater numbers the expectation is that more and more borders will be reopened and tourists will start to come back. Christchurch is seen as the gateway to the South Island via the Airport. Restrictions being reduced on travel and increasing freight flights is key to supporting well beyond the ward.</p> |

| Issue | Progress to date / outcomes |
|---|--|
| <p>Cont...</p> | <p><u>February 2023</u></p> <p>With the Governments Covid wage subsidy many small businesses that would have failed were able to get through the COVID impact. Businesses are starting to recover and tourists are starting to come back in droves in spite of higher air fares and the increased cost of living. Hospitality and larger activities are not yet back to pre Covid numbers and patrons spending as much but are financially better off than previous years.</p> |
| <p>Larger movements in the workforce due to COVID19 impacts of business closures and resignations resulting in increased demand for retraining and increased demand on social services and including people not used to using support services.</p> | <p><u>February 2021</u></p> <p>Community groups have adapted and increased support services to those in need or newly in need responding as best they can. The Community Board continue to support these organisations with grant funding to enable them to provide these services and meet the increased need.</p> <p>In addition to local community support Central Government has provided opportunities for financial support and retraining.</p> <p><u>February 2022</u></p> <p>Retraining is still being sought by higher than usual numbers but there was a noticeable surge in people resigning positions to make career changes rather than predominantly from being made redundant.</p> <p>Social Service Support agencies are again seeing an increased demand for financial support, social services help and from their food banks. In the initial OMICRON phase of COVID people are not going out as much. Businesses are continuing to restructure and the Government have financial support packages in place. Hospitality and tourism are amongst the hardest hit industries.</p> <p>The Community Board continue to support community organisations with grant funding to enable them to provide services and meet increased need. They also advocate for change and support at a political level.</p> <p><u>February 2023</u></p> <p>The workforce is a bit more settled with less vocational changes but the increase in the cost of living and inflation have had flow on effects to households with more financial pressure.</p> <p>Social Service Support agencies are seeing more people presenting with anxiety and mental health issues. Council staff are providing organisations with training in areas of need as they identify them and opportunities to connect with specific community supports for the various types of issues people are presenting with e.g. addiction, suicide</p> |

| Issue | Progress to date / outcomes |
|--|---|
| <p>Social Isolation, particularly of the elderly</p> | <p><u>February 2021</u></p> <p>With funding support from the Community Board, The Bishopdale Community Trust provide a variety of activities for older adults and others isolated in the Bishopdale area.</p> <p><u>February 2022</u></p> <p>With funding support from the Community Board, The Bishopdale Community Trust provide a variety of activities for older adults and others isolated in the Bishopdale area.</p> <p><u>February 2023</u></p> <p>With ongoing funding support from the Community Board, The Bishopdale Community Trust and Belfast Community Network will provide a variety of activities for older adults and others isolated in the Bishopdale and Belfast areas.</p> |
| <p>Mental Health issues increasing</p> | <p><u>February 2021</u></p> <p>Community groups are providing support services where they can. More courses on wellbeing, suicide prevention/support. The Community Board continue to support these organisations with grant funding to enable them to provide these services and meet the increased need.</p> <p><u>February 2022</u></p> <p>With feedback from key community groups and organisations in the Fendalton-Waimairi-Harewood area an initial focus of Council staff is on supporting these organisations in dealing with and recognising their own wellbeing issues and those of their participants. Looking at supports available in the mental health system and courses in wellbeing and de-escalating issues are included.</p> <p><u>February 2023</u></p> <p>This is still an increasing issue anecdotally presenting itself more in the community and incidence in the home. The support offered by Fendalton-Waimairi-Harewood area, Council staff has been received well and is being further developed in conjunction with groups to meet their needs. A couple of "Hui" events are scheduled to be held in 2023 with follow up support around funding and Mental Health support agency connections.</p> |

| Issue | Progress to date / outcomes |
|--|---|
| <p>Bishopdale Village Mall and surrounding area regeneration</p> | <p><u>February 2021</u></p> <p>The Bishopdale Mall Village Green area has been the first visible step in the regeneration of the area and has been undertaken in a partnership approach between the Business Association, Community Groups, Community Board and Council staff. More will be considered and planned due to the success of this "first step."</p> <p><u>February 2022</u></p> <p>The Public Toilet Facilities in the Bishopdale Village Mall are the next project the regeneration group are undertaking. Planning, consultation and project partners have been undertaken with physical first steps due to start in March 2022 to make the toilet block more welcoming and interesting.</p> <p><u>February 2023</u></p> <p>The toilet block design was shown at Celebrate Bishopdale 2022 and the community wanted a natural theme for the design. The impacts of Covid saw artists and resources not able to come on board in the time previously planned. The new timeframe is 2023 in partnership with the CCC and City Care. While work has been delayed again this has allowed a new mural project to be included and this will get underway before the toilet block refresher, set to begin in March 2023.</p> |
| <p>Waterbodies and unique landscapes and indigenous biodiversity of reduced quality.</p> | <p><u>February 2021</u></p> <p>The Council and Community Board support the Community Outcome of increasing water quality and valuing landscapes and indigenous biodiversity responsibly and sustainably. As part of this the Community Board support community groups in replanting projects and waterways projects with funding and staff connections.</p> <p><u>February 2022</u></p> <p>As above.</p> <p><u>February 2023</u></p> <p>As above.</p> |
| <p>Wheels to Wings – Papanui ki Waiwhetū Major Cycleway</p> | <p><u>February 2021</u></p> <p>This proposed major cycleway is looking to connect local cycling in the suburbs of Harewood and Bishopdale (in the Harewood Ward) to destinations including schools, shops, businesses and recreational facilities and connecting to other cycling facilities across the city. Many people have made submissions, offering their feedback on the concept plans.</p> |

| Issue | Progress to date / outcomes |
|--|--|
| <p><i>Cont...</i></p> | <p><u>February 2022</u></p> <p>The submissions and planning of the cycleway continues to create discussion in the community and be a key topic for Community Board members in their advocacy role.</p> <p>Nearly 70 design changes were made from more than 1300 submissions received. The revised plans were made public in October 2021 and a further 86 submission received from this. A hearings panel are meeting in February 2022 to consider all feedback and a revised plan. The plan then needs to be approved by the Council to progress.</p> <p><u>February 2023</u></p> <p>The final design has been approved by Council and funding is allocated in the 2021-31 Long Term Plan.</p> |
| <p>Community leaders and workers are tired and overwhelmed. As a result of the constantly changing COVID 19 environment and working hard to ensure that they can continue business as usual, operating safely and within the COVID 19 Framework.</p> | <p><u>February 2022</u></p> <p>With feedback from key community groups and organisations in the Fendalton-Waimairi-Harewood area, Council staff are putting together a series of training/support/education topics in 2022 to help support community organisations, leaders and workers through this challenging time.</p> <p><u>February 2023</u></p> <p>Organisations are open again and have reinvented themselves, streamlined or gone back to business as usual. We have had a few staff changes in organisations but not organisations closing themselves. The support offered by Fendalton-Waimairi-Harewood area staff continues to be received well with regards to training and development and advice and support. Many are also looking at their strategic plans and reviewing operations and budgets.</p> |
| <p>Increasing Crime – Increasing crime is a general impression across the city. There is anecdotal and social media reports of increased crime in Harewood, particularly in the Bishopdale area.</p> | <p><u>February 2022</u></p> <p>The Community Board has a priority of developing community safety initiatives across the board area, “particularly in the Avonhead/Russley and Bishopdale areas.” Council Governance Staff began this initiative with the Avonhead/Russley area and are currently planning the Bishopdale project stages. It is hoped this will be a continuing partnership with the community, Neighbourhood Support, The North Patrol, NZ Police and Community Board. The first steps are looking into the reported statistics, connecting with key stakeholders and getting safety information out to the Community. This will begin in March 2022.</p> |

| Issue | Progress to date / outcomes |
|-------|---|
| | <p data-bbox="639 208 826 241"><u>February 2023</u></p> <p data-bbox="639 264 1430 416">The Community Boards Safety Initiative has seen the Bishopdale residents' surveyed in 2022 and the businesses are due to return their surveys by the end of February 2023. This will highlight areas of concern and increase community awareness.</p> <p data-bbox="639 439 1430 629">The stakeholder group will meet to decide the next steps once the Business survey has been analysed. More than likely a safety expo will be held for residents to increase awareness and offer opportunities for them to respond to the issues as they see them.</p> <p data-bbox="639 651 1430 842">Of particular concern to the stakeholders were youth at a loose end and the Bishopdale Mall and park area that were identified as hotspots by the residents' survey. Many believe bringing back the visibility of community constables will make the area look and feel safer.</p> |

Waimāero Fendalton-Waimairi-Harewood

Community Board

Plan 2023–25



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From the Chair



On behalf of the Waimāero Fendalton-Waimairi-Harewood Community Board, I am proud to present our 2023-2025 Community Board Plan.

A community board plan is an important document that sets out our vision for the local community and guides the board in prioritising its work over the next three years. We see this plan as a 'living document', which may change

over time as projects are achieved or as circumstances may mean a change in direction for our priorities.

The priorities identified in this plan, reflect the issues that residents, community groups and Christchurch City Staff have brought to our attention. The board also undertook a series of workshops and provided engagement opportunities to ensure your voices were heard and we captured the issues important to you. I would like to take this opportunity to thank everyone who took the time to provide feedback. Please be assured that we have listened to your suggestions, and although they may not be on our priority list, we will still be advocating for these issues to be considered in the council's planning processes.

Our vision for this community is to be one that thrives environmentally, socially, and economically, while acknowledging the range of risks and challenges we face today from climate change to the financial hardship that follows the COVID-19 global pandemic. Therefore, balancing priorities is fundamental and respecting where your money is spent. As a result, we've consciously selected projects that can be achieved with very little or no additional financial impact, while still honouring our board's vision.

We look forward to working in partnership with our local community to achieve the vision we have for this area.

Bridget Williams, Chairperson

About community boards and our plans

Community boards were created by the local government reforms in 1989.

Approximately 110 community boards now operate in both urban and rural areas within local authorities throughout New Zealand. They carry out functions and exercise powers delegated to them by their councils.

There are six community boards within the Christchurch City Council area.

Local body elections for community board members and councillors are held every three years.

The community board's main role is to:

- Represent and advocate for the interests of its community.
- Consider and report on all matters referred to it by the council, or any matter of interest to the board.
- Maintain an overview of council services in the community.
- Prepare an annual submission to the council for expenditure within the community.
- Communicate with community organisations and special interest groups within the community.

Community board plans

Community board plans are developed every three years and outline the board's key priorities for their elected term. They also indicate how the board will work in partnership with the local community to achieve the council's community outcomes.

A key part of the development of the plan is engagement with the local community and key stakeholders to ensure that the board's priorities reflect the needs and desires of local residents, community groups and businesses in our board area.

Te Haumako Te Whitingia

Strengthening Communities Together Strategy

In 2022, the Council reflected on the 2007 Strengthening Communities Strategy, which made it clear that people value diversity, collaboration, being connected and building capability for the future.

We cannot address the many complex social issues that face our city on our own but can help to develop and nurture networks and bring resources and people together so that collectively we can achieve more.

We know that communities want us to focus more on impact and outcomes, with more emphasis on collaboration and partnership. They want transparency and accountability with measurable goals and actions so we know what’s working and what isn’t.

We believe this refreshed strategy delivers on this.

The strategy has been organised around four pillars that set out the Council’s commitment to working alongside the community over the next ten years.

Strategy Pillars

| Te Tāngata People | Whenua Place | Te Mahi Participation | Te Takatū Preparedness |
|---|--|---|---|
| Actively promote a culture of equity by valuing diversity and fostering inclusion across communities and generations. | Support and help build connections between communities to foster a sense of local identity, shared experience and stewardship. | Residents and groups in the wider community are socially and actively engaged and able to initiate and influence decisions affecting their lives. | People feel safe in their communities and neighbourhoods and work together to understand, adapt and thrive in the context of change and disruption. |

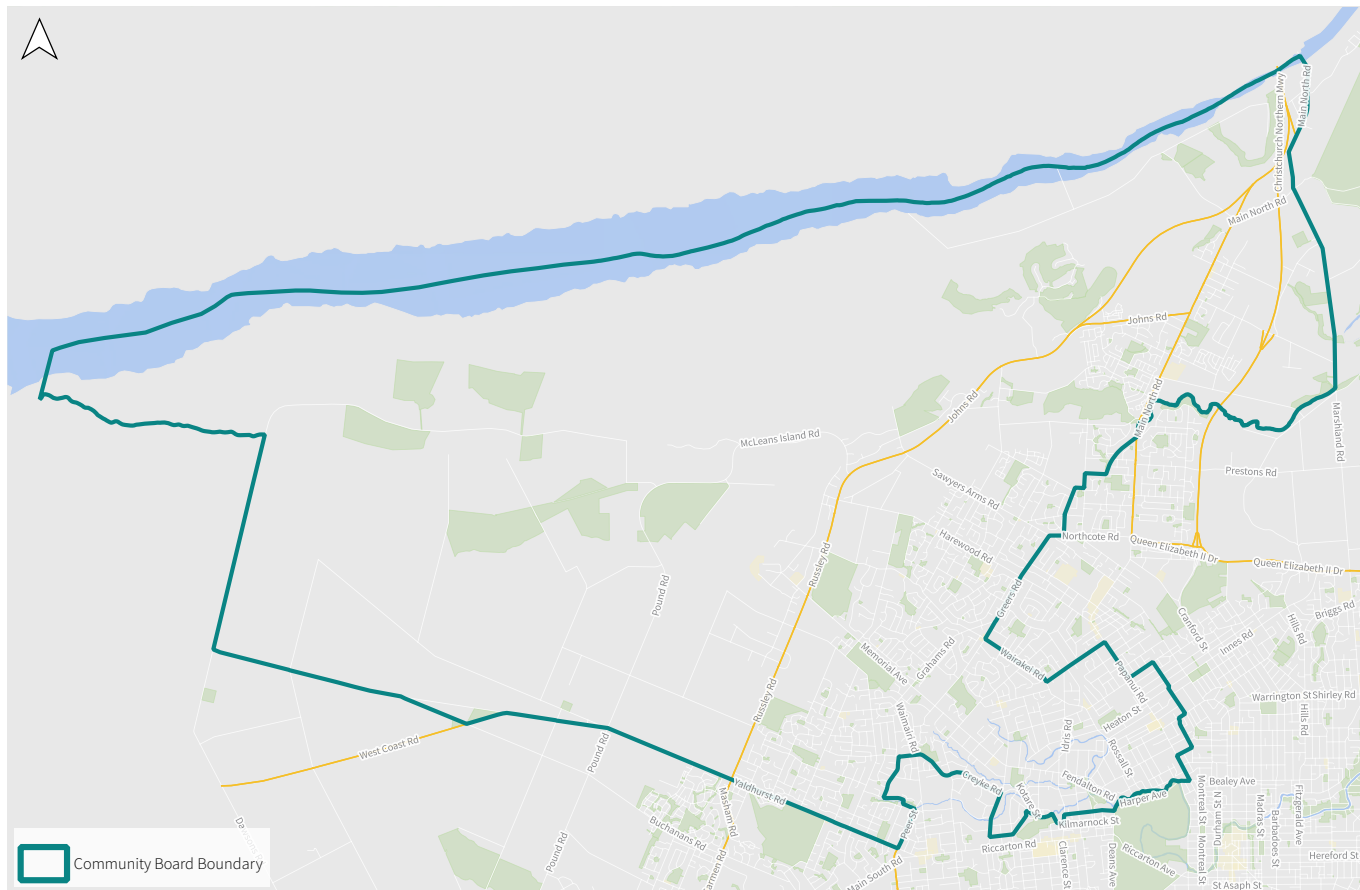
The Waimāero Fendalton-Waimairi-Harewood Community Board is committed to working alongside our local communities to achieve the goals of the strategy. The four pillars above guide us in our decision-making and advocacy on behalf of our residents.

You can view a copy of the Strengthening Communities Together Strategy on the Council’s website [here](#).

(ccc.govt.nz/the-council/plans-strategies-policies-and-bylaws/strategies/strengthening-communities-together-strategy)



Waimāero Fendalton-Waimairi-Harewood Community Board area



Key statistics

This section provides an overview of key statistics for the Waimāero Fendalton-Waimairi-Harewood Community Board area. Please note all figures are sourced from the 2018 Census of Population and Dwellings.



Population:
71,700

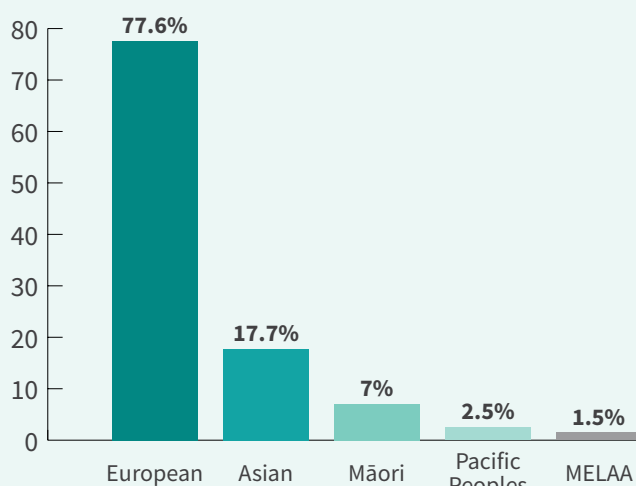


Median age:
40.3 years



Median personal income:
\$34,400

Ethnicity



Occupied private dwellings:
26,400



Unoccupied private dwellings:
1,900



Household access to internet:
90%



Rented dwellings:
29%



Born overseas:
28%

Key Facilities and Amenities

- 2 Council libraries: Fendalton, Ōrauwhata: Bishopdale Library
- 1 Council service centre: Fendalton
- 165 Council parks (670 hectares)
- 10 Council-owned social housing complexes with 187 units
- 31 schools: 19 primary, 3 intermediate, 5 secondary, 3 composite (Year 1-13), 1 special
- 2 private hospitals: St George's, Nurse Maude
- 1 charity hospital: Canterbury Charity Hospital
- Approximately 9,200 businesses employing 35,000 people (2021)
- Christchurch Airport
- Multiple major sport and recreation amenities: Jellie Park Rec and Sport Centre, McLeans Island, Christchurch Football Academy, The Groynes, Lake Roto Kohatu, Nunweek Park, Sheldon Park.
- Main shopping centres and precincts: Avonhead Mall, Bishopdale Mall, Fendalton Mall, Ilam/Clyde, Merivale Mall, Spitfire Square (airport), Wairakei/Greers, Northwood Supa Centre/Belfast
- Major tourist attractions: Orana Wildlife Park, Willowbank Wildlife Reserve, Antarctic Centre

Our vision



The Waimāero Fendalton-Waimairi-Harewood area has a strong local identity that is vibrant, inclusive and highly valued by all.



Vision statements

- The views, interests, needs and aspirations of residents are effectively represented.
- The community board has an open and transparent decision-making process that residents can understand and engage in.
- Initiatives to protect the local environment will be developed and supported, including the protection of our local waterways, particularly Styx River, Ilam Stream, Waimairi Stream, Wairarapa Stream and Ōtukaikino Stream.
- The board area has a safe and sustainable transport network which links with the wider Canterbury network.
- Residents have inclusive access to parks and greenspaces for recreational activities.
- A range of social and recreational activities are provided, which strengthen community wellbeing and result in residents feeling safe and connected in their communities.

In addition to our priority projects identified in this plan, the board will continue to advocate strongly through submissions to the Council's Annual Plan and Long Term Plan for the following:

- Maintaining rates at an affordable level
- Chlorine-free water supply
- Priority focus on road, footpath and park maintenance
- Installation of right-turning arrows at key intersections across the board area - particularly Grahams Rd/Memorial Ave and Grahams Rd/Wairakei Rd



Our priorities

Investigate Brenchley Avenue flooding mitigation options

Why this matters:

The Brenchley Avenue area in Strowan has been repeatedly flooding during rainfall events. In more recent events, the flooding was significant enough to require road closure until the water has subsided. Inundation is affecting mainly the Brenchley Avenue road corridor between Watford Ave and College Ave as well as adjacent properties along this stretch of road.

Residents have reported that houses on the southern side of the road were close to floor level flooding. One of those properties experienced subfloor flooding and wet carpets. One or more garages were also affected.

What the board will do:

- Investigate options for the funding of a scoping assessment to identify options and cost estimates for flood mitigation including the associated physical works.
- Depending on the outcome of the scoping assessment, the board will request funding be allocated in the 2024-34 Long Term Plan to undertake the capital works required.

We will measure our success by:

- Funding for scoping assessment allocated.
- Scoping assessment undertaken and options for mitigation identified.
- Funding allocated in the 2024-34 Long Term Plan to undertake mitigation works.

Strengthening Communities Together Strategy Pillars:

Preparedness ✓

Improve maintenance and water quality in the Wairarapa Stream

Why this matters:

The Wairarapa Stream is a tributary of the Ōtākaro-Avon River and is an urban spring-fed plains stream. Like many urban waterways, the stream suffers from ecological degradation and is not currently a good habitat for native species or a place that people can enjoy.

What the board will do:

- Request Council staff to improve the maintenance of the stream including:
 - manual removal of aquatic weed that grows from the bed of the stream
 - cutting the grass on the banks of the stream
 - removal of rubbish, debris and undesirable/noxious plants (as required)
- Work alongside community organisations and residents who are interested in improving the stream environment e.g. Conservation Volunteers NZ.

We will measure our success by:

- Increase in the frequency of Council maintenance of the stream
- Improvement in water quality, stream health and habitat for tuna/eel and freshwater invertebrates
- Sediment removal project will be undertaken as outlined in the Council's LTP for 2024.

Strengthening Communities Together Strategy Pillars:

Place ✓

Undertake tree planting in Talltree Avenue, Avonhead

Why this matters:

This proposed project is a result of the board being approached by residents of Talltree Avenue requesting that the board look to replace a number of street trees that have been removed from the berms over the years. These removals have mainly been due to the installation of various underground services. The presence of these services has made it impossible to replant trees back on the berms.

A draft design has been created which involves creating a number of 'build outs' onto the road for tree replacements.

Informal engagement has been undertaken with residents of the street, the majority of which are keen to see the project progressed.

What the board will do:

- Request staff to formalise the draft design and provide costings
- Undertake formal consultation with residents, particularly affected properties
- Investigate funding options to undertake the project (depending on results of the consultation)

We will measure our success by:

- Depending on resident feedback, tree planting project completed.

Strengthening Communities Together Strategy Pillars:

Place ✓

Identify and implement traffic safety improvements in the Russley area

(particularly Bentley Street, Fovant Street, Fenhall Street and Pinehurst Crescent areas)

Why this matters:

Through the board's Avonhead/Russley safety survey carried out in 2021, residents raised concerns regarding traffic safety in this area.

Issues included speed of traffic and poor visibility due to the layout of the road and high density parking on streets.

Residents have raised particular concerns about the safety of school children having to cross roads in this area.

What the board will do:

- Request staff to investigate options to mitigate traffic safety issues in this area including:
 - lowering of speed limits
 - traffic calming measures (e.g. speed humps/ road narrowing)
 - installation of mirrors to improve visibility for both drivers and pedestrians

We will measure our success by:

- Initiatives to improve traffic safety and parking issues are implemented.

Strengthening Communities Together Strategy Pillars:

Place ✓ Preparedness ✓



Undertake traffic safety improvements around Westburn School on Waimairi Road

Why this matters:

The board has been approached by Westburn School requesting Council to investigate improvements in safety for children travelling to and from Westburn School, where the only entrance / exit is on the very busy arterial Waimairi Rd.

Council traffic engineers have begun looking at options to improve safety in this area.

What the board will do:

- Request staff to investigate options to mitigate traffic safety issues in this area including:
 - lowering of speed limits
 - options to slow traffic and improve pedestrian safety at the Waimairi/Grahams roundabout
 - improving pedestrian crossing points at Raxworthy Street and Waimairi Road

We will measure our success by:

- Initiatives to improve safety, particularly for school children, are implemented.

Strengthening Communities Together Strategy Pillars:

Place ✓ Preparedness ✓

Identify and implement solutions for Merivale parking and traffic issues

Why this matters:

There are five schools, a shopping mall, commercial district, hospital and a dense residential zone within this area and the board is receiving a lot of complaints from residents about the transport network not keeping up with the increased demand.

The board has requested staff to identify options for improving traffic safety and parking in the area bordered by Papanui Road, Normans Road, Rossall Street, Carlton Mill Road and Papanui Road.

What the board will do:

- Continue to work with the Council's traffic engineers and local residents to identify solutions to traffic safety and parking issues.

We will measure our success by:

- Initiatives to improve traffic safety and parking issues are implemented.

Strengthening Communities Together Strategy Pillars:

Place ✓ Preparedness ✓

Undertake improvements to the driveway and carpark at Sheldon Park, Belfast and upgrade of playing fields

Why this matters:

Sheldon Park is a 10 hectare Sports Park that is home to a skate park, playground, tennis courts, rugby (five sports fields and changing rooms), bowls, netball courts, a fitness trail, basketball half court and home to the Belfast Community Network which is located on site.

The park attracts a high volume of traffic and the driveway and carpark area require significant maintenance.

The rugby club has also requested an upgrade to the playing fields.

What the board will do:

- Advocate to Council for the hard surface renewals at Sheldon Park to be brought forward (currently in the Long Term Plan for 2025/26/27) and undertaken as soon as possible
- Request that the Council's Parks Unit prioritise the renewal of the turf on the playing fields at Sheldon Park within their existing renewals/maintenance budgets

We will measure our success by:

- Carpark and driveway resealed
- Playing fields upgraded

Strengthening Communities Together Strategy Pillars:

Place ✓ Preparedness ✓

Investigate and implement traffic safety improvements at the Radcliff Road/Main North Road intersection (particularly railway crossing safety for pedestrians and cyclists)

Why this matters:

Residents have reported that the right hand turn into Main North Road at the intersection does not meet the needs of the traffic using the intersection nor does it provide appropriate visibility for cars waiting in line to access the intersection.

The area at the intersection of Radcliffe Road and Main North Road is currently being redeveloped for retirement housing. On the opposite side of the road is the Northwood Shopping Centre, which will service the new development. This will further increase both the vehicles using the space and pedestrians at the intersection.

What the board will do:

- Request Council staff to undertake an assessment of the safety and use of the Radcliff Road/Main North Road intersection, particularly the railway crossing for pedestrians and cyclists
- Request staff to undertake work to improve traffic safety and safer access for pedestrians using the intersection
- Advocate for funding to be allocated in the 2024-34 Long Term Plan to undertake any safety improvements required

We will measure our success by:

- Safety assessment undertaken
- Funding secured in the 2024–34 Long Term Plan for safety improvements.

Strengthening Communities Together Strategy Pillars:

Place ✓ Preparedness ✓

Investigate the extension of kerb and channelling from 347–379 Gardiners Road, Harewood

Why this matters:

The existing kerb and channelling on the western side of Gardiners Road finishes at number 347. There is then no kerb up to the end of the road by City Firewood.

During rain events, this section becomes extremely water-logged as there is no 'run-off' point.

Channelling will direct the moisture run-off and ultimately protect the surface of the road and maintain its longevity and protect surrounding properties.

What the board will do:

- Request Council staff to investigate the extension of the kerb and channelling to protect the road and residential properties relative to the long term effects at a cost of not undertaking the work.
- Depending on the outcome of the investigation the board will advocate for funding to be allocated in the 2024-34 Long Term Plan to undertake the capital works required.

We will measure our success by:

- Funding secured in the 2024–34 Long Term Plan to undertake the work.

Strengthening Communities Together Strategy Pillars:

Place ✓ Preparedness ✓

Community board funding

In Christchurch, community board funding is allocated to each board based on population and equity. The NZ Deprivation Index is the tool used to measure the equity portion of the allocation. The Council uses the formula of 60% population and 40% equity when determining the allocations to each board.

The community board has three funding schemes available for allocation each year and for the 2022-23 funding year, had a total funding pool of **\$441,905**.

Strengthening Communities Fund

An annual contestable funding round – opens in March/April each year. Provides funding for the period of 1 September to 30 August each year.

The purpose of this fund is to support community-focused organisations whose projects contribute to the strengthening of community wellbeing in the Christchurch city area.

Successful organisations will be those which demonstrate they are sustainable, strategic, community-focused groups which have a significant presence within their community of benefit. Successful projects will also clearly demonstrate their contribution to the council's funding outcomes and priorities. Organisations must be able to demonstrate their ability to contribute towards their project(s) and not rely on council funding as their sole source of funding.

Discretionary Response Fund

Open for applications all year – 1 July to 30 June.

The purpose of this fund is to assist community groups where the project and funding request falls outside other council funding criteria and/or closing dates. This fund is also for emergency funding for unforeseen situations.

Community board projects (events and awards) are also funded from this fund.



Youth Development Fund

The purpose of the Youth Development Fund is to celebrate and support young people living in the Waimāero Fendalton-Waimairi-Harewood Community Board area by providing financial assistance for their development. The community board also seeks to acknowledge young people's effort, achievement and potential excellence in the community.

The community board will consider applications for the following activities:

- **Personal Development and Growth** - For example leadership training, career development, Outward Bound, Spirit of Adventure, extra-curricular educational opportunities.
- **Representation at Events** - Applicants can apply for assistance if you have been selected to represent your school, team or community at a local, national or international event or competition. This includes sporting, cultural and community events.

If you would like to know more about the board's community funding, please contact any of the staff below:

- Natalie Dally - Community Development Adviser
03 941 5326
- Karen Boag - Community Development Adviser
03 941 5273
- Lisa Gregory - Community Recreation Adviser
03 941 6729



Your community board members



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The Waimāero Fendalton-Waimairi-Harewood Community Board generally meets on the second Monday of each month at 4.30pm at the Fendalton Service Centre on Clyde Road. These meetings are open to the public and live-streamed on our YouTube channel [here](https://www.youtube.com/channel/UC0djJ5RxVnyf8xYyglkXvg). ([youtube.com/channel/UC0djJ5RxVnyf8xYyglkXvg](https://www.youtube.com/channel/UC0djJ5RxVnyf8xYyglkXvg))

Agendas and minutes for each meeting can be found on the council's website at [ccc.govt.nz](https://www.ccc.govt.nz)

If you would like to speak at a board meeting please contact the Community Board Adviser on **03 941 6728**.

